

# COLLECTIVE AGREEMENT

Between



THE CORPORATION OF THE CITY OF WATERLOO

And

**CUPE·SCFP** / *Canadian Union of Public Employees*  
*Syndicat canadien de la fonction publique*

LOCAL 1542- CANADIAN UNION OF PUBLIC EMPLOYEE'S  
WATERLOO, ONTARIO  
(THE WATERLOO CIVIC EMPLOYEES UNION)

January 1, 2024 - December 31, 2027

## Table of Contents

ARTICLE 1- PURPOSE OF AGREEMENT.....	7
ARTICLE 2 - TERMS AND DEFINITIONS.....	7
ARTICLE 3 - RECOGNITION.....	8
ARTICLE 4 - MEMBERSHIP IN THE UNION.....	9
ARTICLE 5 - CHECK-OFF OF UNION DUES .....	9
ARTICLE 6 - DISCRIMINATION, SEXUAL HARASSMENTS AND WORKPLACE VIOLENCE AND HARASSMENT.....	9
ARTICLE 7 - MANAGEMENT RIGHTS .....	11
ARTICLE 8 - PROBATIONARY PERIOD .....	11
ARTICLE 9 - SENIORITY.....	11
ARTICLE 10 - LAY-OFF AND RECALL.....	12
ARTICLE 11- UNION COMMITTEE HEARING .....	14
ARTICLE 12 - JOB VACANCY AND JOB POSTING.....	14
ARTICLE 13 - GRIEVANCE PROCEDURE .....	16
ARTICLE 14 - DISCHARGE AND SUSPENSION GRIEVANCES.....	17
ARTICLE 15 - POLICY GRIEVANCE.....	18
ARTICLE 16 - ARBITRATION.....	18
ARTICLE 17 - ACCIDENTS AND SICKNESS .....	19
ARTICLE 18 - VOTING TIME.....	22
ARTICLE 19 - LEAVE OF ABSENCE.....	22
ARTICLE 20 — COMPASSIONATE & BEREAVEMENT LEAVE.....	23
ARTICLE 21- STATUTORY AND DECLARED HOLIDAYS .....	24
ARTICLE 22 — SAFETY.....	25
ARTICLE 23 — PERFORMANCE APPRAISALS.....	25
ARTICLE 24 - TEMPORARY TRANSFERS.....	26
ARTICLE 25 - HOURS OF WORK.....	26
ARTICLE 26 - RATES OF PAY AND WAGE INCREASES .....	27
ARTICLE 27 - OVERTIME PAYMENT AND SHIFT PREMIUM .....	28
ARTICLE 28 - REMUNERATION - SPECIAL CALL .....	32
ARTICLE 29 - VACATIONS .....	34
ARTICLE 30 - CLOTHING SUPPLIED BY THE CORPORATION.....	36
ARTICLE 31- EMPLOYEE GROUP BENEFITS .....	39
ARTICLE 32 - PENSIONS .....	43

ARTICLE 33 - UNION WORK CLASSIFICATION AND SUPERVISORY PERSONNEL.....	44
ARTICLE 34 - ABUSIVE LANGUAGE.....	44
ARTICLE 35 - CORRESPONDENCE.....	44
ARTICLE 36 - EMPLOYEE FILES .....	44
ARTICLE 37 -- PREGNANCY AND PARENTAL LEAVE .....	44
ARTICLE 38 - LEAD HAND AND SENIOR LEAD HAND.....	47
ARTICLE 39 - NO LOCKOUTS.....	49
ARTICLE 40 - CONTRACTING OUT .....	49
ARTICLE 41— MERGER AND AMALGAMATION .....	49
ARTICLE 42 - CERTIFICATE/LICENSE REIMBURSEMENT .....	50
ARTICLE 43 - REVOCATION OR SUSPENSION OF DRIVER'S LICENCE.....	50
ARTICLE 44 - REHABILITATION, MODIFIED DUTIES AND WORK ACCOMMODATION.....	50
ARTICLE 45 - COPIES OF AGREEMENT .....	51
ARTICLE 46 - DURATION OF AGREEMENT.....	52
<b>APPENDIX "A"</b> .....	53
APPENDIX "B" .....	56
APPENDIX C .....	60
ARTICLE 1 – PURPOSE.....	61
ARTICLE 2 – DEFINITIONS .....	61
ARTICLE 3 – THE STEERING COMMITTEE.....	63
ARTICLE 4 – THE JOINT JOB EVALUATION COMMITTEE (J.J.E.C.).....	64
ARTICLE 5 – MANDATE OF THE J.J.E.C.....	65
ARTICLE 6 - JOB ANALYSIS PROCEDURE FOR RATING JOBS .....	65
ARTICLE 7 – MAINTAINING THE JOB EVALUATION PROGRAM .....	66
ARTICLE 8 –RECONSIDERATION PROCEDURE .....	68
ARTICLE 9 – SETTLEMENT OF DISAGREEMENTS WITHIN THE J.J.E.C.....	68
ARTICLE 10 - APPLYING THE RATING TO THE SALARY RANGES.....	69
ARTICLE 11– CONCLUSION AND IMPLEMENTATION .....	70
LETTER OF UNDERSTANDING - #2.....	76
INTEGRATED PLANNING AND PUBLIC WORKS/COMMUNITY OPERATIONS ON-CALL .....	76
LETTER OF UNDERSTANDING - #3.....	77
LETTER OF UNDERSTANDING - #4.....	78
Re: Winter Operations .....	78

LETTER OF UNDERSTANDING - #5.....	79
Re: OVERTIME DISTRIBUTION FOR RECREATIONS AND FACILITIES.....	79
LETTER OF UNDERSTANDING - #6.....	82
Re: Application Article 27.4 – Posted Operator and Overtime .....	82
LETTER OF UNDERSTANDING - #7.....	83
Re: 24/7 Winter Control Coverage during Public Holidays.....	83
LETTER OF UNDERSTANDING - #8.....	84
LETTER OF AGREEMENT # 9 .....	85
RE: Apprenticeship Programs.....	85
LETTER OF AGREEMENT - #10 .....	87
Re: City Utility Maintenance Operators .....	87
LETTER OF AGREEMENT - #11 .....	89
Re: Additional FTE’s (Transportation Services).....	89
LETTER OF AGREEMENT - #13 .....	90
Re: Building Maintenance Technician - Millwright.....	90
LETTER OF AGREEMENT - #14 .....	91
Re: Building Maintenance Technician – Licensed Plumber .....	91
LETTER OF AGREEMENT - #15 .....	92
Re: HVAC/R 313A – Gas Tech 1 and Gas Tech 2 .....	92
LETTER OF AGREEMENT - #16 .....	93
Re: City Utilities Water & Wastewater Section Operators .....	93
LETTER OF AGREEMENT - #17 .....	96
Re: Posting #21-43 – Swing Shovel Operator .....	96

## Index

<u>CLAUSE</u>	<u>ARTICLE</u>
Abusive Language	34
Accidents and Sickness	17
Arbitration	16
Banked Overtime	27.9
Banked Overtime Payout	27.10
Certificate/License Reimbursement	42
Check-Off of Union Dues	5
Clothing	30
Compassionate and Bereavement Leave	20
Copies of Agreement	45
Contracting Out	40
Correspondence	35
Discharge Grievances	14
Discrimination	6
Duration	46
Employee Files	36
Employee Group Benefits	31
Grievance Procedure	13
Hours of Work	25
Job Vacancy	12
Lay-off and Recall	10
Lead Hand	38
Leave of Absence	19
Management Rights	7
Membership	4
Merger and Amalgamation	41
Modified Duties and Work Accommodation	44
Overtime Payment and Shift Premium	27
Pensions	32
Performance Appraisals	23
Performance Appraisal Form	Appendix B
Policy Grievance	15
Probationary Period	8
Pregnancy and Parental Leave	37
Purpose of Agreement	1
Rates of Pay and Wage Increases	26
Recognition	3

<b>Revocation or Suspension of Driver’s License</b>	<b>43</b>
<b>Safety</b>	<b>22</b>
<b>Seniority</b>	<b>9</b>
<b>Special Call Out</b>	<b>28</b>
<b>Standby Pay</b>	<b>28.2</b>
<b>Statutory and Declared Holidays</b>	<b>21</b>
<b>Strikes and Lockouts</b>	<b>39</b>
<b>Temporary Transfers</b>	<b>24</b>
<b>Terms and Definitions</b>	<b>2</b>
<b>Union Hearing</b>	<b>11</b>
<b>Vacations</b>	<b>29</b>
<b>Voting Time</b>	<b>18</b>
<b>Wage Schedule</b>	<b>Appendix A</b>
<b>Water Service On-Call Duty</b>	<b>28.3</b>
<b>Winter Operations</b>	<b>27.11</b>
<b>30 Minute Lunch</b>	<b>25</b>
<b>Job Evaluation – Terms of Reference</b>	<b>Appendix C</b>

**Letters of Understanding**

2. PWS on-Call Stand-by
3. CCRS On-Call Stand-by
4. Winter Operations
5. Overtime Distribution for Recreational Facilities
6. Application -Posted Operator and Overtime
7. 24/7 Winter Control Coverage during Public Holidays
8. Internal training and Education opportunities
9. Apprenticeship Programs
10. City Utility Maintenance Operators
11. Additional FTE’s (Transportation Services)
12. Building Maintenance Technician- Millwright
13. Building Maintenance Technician – Licensed Plumber
14. HVAC/R 313A – Gas Tech 1 and Gas Tech 2
15. City Utilities Water & Wastewater Section Operators
16. Posting #21-43 – Swing Shovel Operator

**THIS AGREEMENT made as of the \_\_\_\_\_ day, of \_\_\_\_\_ 2024**

**BETWEEN:**

**THE CORPORATION OF THE CITY OF WATERLOO**  
**(hereinafter called "The Corporation")**

**OF THE FIRST PART**

**- and -**

**WATERLOO CIVIC EMPLOYEES UNION LOCAL NO. 1542**

**CANADIAN UNION OF PUBLIC EMPLOYEES**  
**(hereinafter called "The Union")**

**OF THE SECOND PART**

## **ARTICLE 1- PURPOSE OF AGREEMENT**

1.1 The general purpose of this agreement is to establish and maintain collective bargaining relations between the City and its employees, and to provide means for the prompt and equitable disposition of grievances, and to establish and maintain mutually satisfactory working conditions, hours of work and wages for all employees who are subject to the provisions of this agreement.

## **ARTICLE 2 - TERMS AND DEFINITIONS**

- 2.1 The following terms wherever used herein shall, unless the context otherwise requires, have the following meaning:
- a) "Council" shall mean the Council of the Corporation of the City of Waterloo.
  - b) "Council Liaison" shall mean the Councilor appointed as liaison to a Department.
  - c) "Employee or Employees" shall mean and refer to any full-time permanent employee filling any position covered by and holding seniority rights under the terms of this Agreement.
  - d) "Probationary Employee" is one who has not completed three (3) months of continuous service or sixty (60) actual days worked, whichever is the greater, but who will be appointed to the permanent staff upon completion of three (3) months of continuous service or sixty (60) actual days worked whichever is greater.

- e) "Permanent Employee" is one who has satisfactorily completed **their** probationary period of employment or who has completed more than eight (8) continuous months of service as a temporary or seasonal employee.
- f) "Temporary or Seasonal Employee" are those who have been hired to work the regular number of hours in the hiring department but for a period of time not to exceed eight (8) continuous months in any one work period. Any employee retained for a period of more than eight (8) continuous months shall automatically be posted to the permanent staff and shall commence acquiring seniority. In the event a temporary or seasonal employee is posted to the permanent staff their seniority shall be based on the date of their last hire, subject to the completion of the probationary period. Temporary or seasonal employees will have recourse to the grievances or arbitration procedures except when their employment is terminated for any reason.

### **ARTICLE 3 - RECOGNITION**

- 3.1 The Council of the Corporation of the City of Waterloo hereby affirms that during the term of this Agreement it will recognize no Union other than the Civic Employees Union No. 1542 Canadian Union of Public Employees as the sole bargaining agent of all employees employed in the job classifications set forth in Appendix "A" attached hereto and forming part of this Agreement. It is agreed that students who are hired during a holiday period from an educational institute and who are returning to that institute at the end of the holiday period and all part-time staff employed in all Recreational facilities, are excluded from the terms of this Agreement.
- 3.2 The "student holiday period" above is defined as the period from April 1st to September 30th, in any year. Student's employment with the Corporation shall be terminated at the time they return to their educational institution or on September 30, whichever occurs first. A student shall not be rehired after September 30 to perform part-time employment, except in the Facilities, Cemeteries and Parks where it has previously been in place and if required in any other Parks area it shall be by mutual agreement between the parties.
- 3.3 No employee shall be permitted or required to make any verbal or written agreements with the City or its representatives which may conflict with the terms of this agreement.
- 3.4 The parties recognize that the Region of Waterloo's "Ontario Works Business Plan" or its successor or similar plan will not be used to displace or replace any paid work of full-time, part-time employees, or students or volunteers, if any. The City agrees that "Ontario Works" clients/placements shall not be placed into any position that is covered in whole or part by Article 3.1.



## **ARTICLE 4 - MEMBERSHIP IN THE UNION**

4.1 During the term of this Agreement the conditions of employment for harmonious relations shall be as follows:

All new employees shall become members of the Union within thirty (30) days from date of employment and/or pay the regular Union dues.

4.2 As soon as possible after commencing employment, the employee's immediate manager shall introduce the employee to **their** union steward. An officer of the Union will be given a maximum of twenty (20) minutes to orient the new employee regarding the benefits and duties of Union membership during the normal orientation program conducted by the Corporation for new employees or during working hours within the first thirty (30) days of employment, whichever comes first.

## **ARTICLE 5 - CHECK-OFF OF UNION DUES**

5.1 During the term of this Agreement, there shall be a compulsory check-off of Union dues and any fees and/or assessments upon all employees of the Corporation to which this Agreement applies. The amount to be deducted shall be the sum as may from time to time be assessed by the Union on its members according to its Constitution and By-Laws.

5.2 Such deductions will be made by the Treasurer of the Corporation from the payroll period at the beginning of each month and shall be forwarded to the Treasurer of the Union not later than the 15th of the month following in respect of which deductions have been made accompanied by two lists of all employees from whose wage's deductions have been made.

5.3 The Corporation agrees to show the amount of Union dues collected from each employee on their T-4 form during the term of this Agreement.

5.4 The Corporation agrees to forward on monthly basis the home addresses and phone numbers of all bargaining unit members. The list shall be in electronic format.

## **ARTICLE 6 - DISCRIMINATION, SEXUAL HARASSMENTS AND WORKPLACE VIOLENCE AND HARASSMENT**

6.1 The parties agree that there will be no discrimination, interference, restrictions or coercion exercised or practiced by any of its representatives with respect to any employee because of their membership in the Union, and further agrees that there shall be no discrimination, interference, restriction or coercion exercised or practiced with respect to any employee by reason of age, ancestry, race, creed, colour, ethnic origin, place of origin, citizenship, political affiliation, family status, gender identity/gender expression, sex, sexual orientation, marital status or disability.

- 6.2
1. Cases of harassment because of position, race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, age, ancestry, record of offences, marital or family status, disability, gender identity/gender expression, will be considered as discrimination and shall be eligible to be processed in accordance with the following procedure.
  2. All cases of harassment shall be considered as discrimination and shall be eligible to be processed as grievances under this agreement. Harassment will also be defined as a course of comment or conduct that is known or ought reasonably known to be unwelcome.
  3. Definition: Sexual harassment shall be defined as any sexually oriented practice that undermines an employee's health, job performance or workplace relationships or endangers an employee's employment status or potential. Sexual harassment shall include, but not be limited to;
    - (a) unnecessary touching or patting
    - (b) suggestive remarks or verbal abuse
    - (c) leering at a person's body
    - (d) compromising invitations
    - (e) demands for sexual favours
    - (f) physical assault
    - (g) derogatory or degrading remarks directed towards members of one gender or one sexual preference group.
  4. Definition: Personal harassment is defined as any behaviour by any person in the workplace that is directed at an employee and:
    - (a) is offensive or threatening to the employee (excluding job duties)
    - (b) endangers the employee's employment status or potential
    - (c) undermines the performance of the employee in **their** job.
  5. Where the alleged harasser is the person who would deal with the grievance, the alleged harasser will not attend or be involved in the grievance meeting(s) or in disposition of the grievance.
  6. No information relating to the grievor's personal background, lifestyle or mode of dress will be admissible during the grievance or arbitration process.
  7. An individual shall, at all times, retain their right to lodge a formal complaint of harassment under the Ontario Human Rights Code - 1990. In the event an individual lodges a formal complaint under the Ontario Human Rights Code, the grievance procedure shall no longer apply and any action commenced under the grievance procedure shall cease forthwith.
  8. The Employer agrees that information and training regarding sexual harassment and workplace violence and harassment is essential and will work jointly with the Union on all training and information measures.

6.3 The parties agree to comply with the Occupational Health and Safety Amendment Act, Part 111.0.1 (Violence and Harassment in the Workplace) 2009.

## **ARTICLE 7 - MANAGEMENT RIGHTS**

The Union acknowledges that it is the exclusive function of the Corporation to:

- (a) maintain order, discipline, and efficiency;
- (b) hire, assign, direct, promote, demote, classify, transfer, lay-off, recall; to discharge, suspend or otherwise discipline employees for just cause;
- (c) determine in the interest of efficient operation, the standard of service;
- (d) generally to manage the operation in which the Corporation is engaged and without restricting the foregoing, the right to plan, direct, and control operations.

The Corporation recognizes that the foregoing clauses are subject to such procedures, regulations and/or restrictions governing the exercise of these rights as are expressly provided in this Agreement and subject to the rights of the employees concerned to lodge a grievance in the manner and extent herein provided.

## **ARTICLE 8 - PROBATIONARY PERIOD**

**Employees** shall be probationary employees until they have been continuously employed by the Corporation for three (3) calendar months or for sixty (60) actual days worked, whichever is greater. **Employees on probation will receive a probationary rate of pay until completion of the three (3) calendar months or sixty (60) actual days worked (whichever is greater). Once completed the employee's rate of pay will be in accordance with Appendix "A" for the applicable classification.**

Upon completion of the probationary period the employee's name shall be placed on the **applicable** seniority list based on the date of their last hire **into a position covered by this agreement. Employees will only complete one probationary period at the Corporation.** The discharge of an employee during the probationary period shall not be subject to the grievance or arbitration procedures.

## **ARTICLE 9 - SENIORITY**

- 9.1 Seniority of years of service shall be each individual employee's term of continuous full-time permanent service with the Corporation.
- 9.2 In the event two or more employees have the same seniority date, seniority shall be reckoned in alphabetical order of surname commencing with the more senior employee beginning at the letter "A."
- 9.3 A seniority list shall be compiled semiannually on June 30th and December 31st and each full-time permanent employee will be placed thereon in accordance with their term of continuous service with the Corporation.

- 9.4 Any employee whose continuity of service has been broken, other than in the case of layoffs or authorized leaves of absence, which are dealt with below, shall be considered a new employee and seniority of years of service of such employee shall be calculated from the date of re-entry.
- 9.5 An employee's seniority shall be broken, and the employee shall no longer be regarded as a full-time permanent employee covered by this Agreement and the Corporation shall not be obliged to re-hire such employee, if:
- (a) an employee resigns voluntarily;
  - (b) an employee retires;
  - (c) an employee is discharged and not reinstated;
  - (d) an employee has been absent from work for a period of more than three (3) consecutive working days without an excuse acceptable to the Corporation;
  - (e) an employee fails to return to work after recall from lay-off within the time limits stated in Article 10.2;
  - (f) an employee is continuously non-employed, including lay-off, authorized leave of absence, sickness or accident, for a period of time equal to one-half (1/2) the length of seniority at the time of lay-off, authorized leave of absence, sickness or accident, or for a period of twenty-four (24) months whichever is the lesser.
- 9.6. Subject to Article 9.5 and Article 37, if an employee is absent from work due to lay-off or authorized leave of absence, the employee shall not lose seniority, but shall not acquire seniority after the first sixty (60) calendar days of such lay-off or after the first thirty (30) calendar days of such authorized leave of absence. Employees absent from work on paid sick leave due to illness or accident, will continue to accrue seniority until Article 9.5 (f) applies.
- 9.7 Seniority shall operate and govern on a bargaining unit-wide basis.

## **ARTICLE 10 - LAY-OFF AND RECALL**

- 10.1 A lay-off shall be defined as a reduction in the work force or a reduction in the standard hours of work as defined in this collective agreement or due to lack of work.
- a) In the event of a lay-off or redundancy, employees may exercise their seniority rights by displacing other employees with less seniority in classifications at the same or at a lower level, provided the employee has the basic qualifications (as outlined in the Job Description) to perform the duties of the classification
    - I. If the employee occupying the laid-off or redundant position displaces another employee at the same level, then the bumping employee shall continue to receive their current rate of pay at the time.
    - II. If the employee occupying the laid-off or redundant position displaces another employee at one level lower than themselves, then the bumping employee shall

maintain their current rate of pay at the time of bumping for a period of six (6) months after which time they would become "red circled" and subject to New Job Evaluation

III. If the employee occupying the laid-off or redundant position displaces an employee at two (2) levels below themselves, then the employee shall maintain their current rate of pay at the time of bumping for a period of three (3) months after which time they would become "red circled" and subject to New Job Evaluation.

IV. If the employee occupying the laid-off or redundant position displaces an employee more than two (2) levels below themselves, then the employee would become "red circled" and subject to New Job Evaluation

- b) Employees shall be recalled in the order of their seniority. Employees shall retain recall rights to their home classification, the position that they were laid off from, the effective date of the start of their lay-off.
- c) New employees shall not be hired until those laid off have been given an opportunity of recall in accordance with article 10.2.
- d) Unless legislation is more favourable, the Employer shall notify the employee(s) who are to be laid off ten (10) working days prior to the effective date of the lay-off, except in the event of any extraordinary or unforeseen circumstance.
- e) If the employee has not had the opportunity to work the days provided in this article, **they** shall be paid for the days for which work was not made available.
- f) Grievances concerning lay-offs and recalls shall be initiated with the Commissioner or CAO through the Grievance Procedure.

10.2 On recall from lay-off, the following procedure will apply. Employees must signify their intention to return to work after recall from lay-off within three (3) working days following proper notification by the Corporation by registered or certified mail sent to the employee at the last address provided by the employee to the Human Resources Division. Employees must return to work after an additional five (5) working days following such notification. Copies of the notification will be sent to the President of the Union. The intent of this clause is as follows:

- (a) The registered or certified notification shall be deemed to be received on the second (2nd) working day after the date of mailing.
- (b) The laid-off employee has three (3) working days to notify the Corporation.
- (c) An employee who has complied with (b) above will have a further five (5) working days from the expiry of the time limit in (a) above to return to work.

If an employee notified the Corporation within said three (3) working days that they are unable to return to work within the prescribed time for a legitimate reason acceptable to the Corporation, their name will not be struck from the seniority list. Their name, however,

may be passed over and the next in line of seniority may be recalled. These time limitations may be extended in writing for valid reasons such as sickness certified by a doctor's certificate, death in the immediate family, accident and other legitimate reasons acceptable to the Corporation.

- 10.3 In the event of a lay-off, members of the local executive namely, the President, Vice-President, Treasurer, and Recording Secretary, shall be the last persons laid-off during their term of office as long as full-time work for which they already possess the necessary skills and qualifications to perform the work available with a ten (10) working day orientation period, but without training, at their own or at a lower rate of pay. Should work not be available at their same wage rate, then placement will be made at the next lower wage level.

In the case of a change in the local executive during a lay-off, notice in writing of the change shall be given to the Corporation forthwith and the Corporation shall have five (5) working days from receipt of such notification within which to advise individuals of the changes necessary to apply this cause to the new local executive and to terminate its application to the person(s) dropped from the executive. If any notice to any person being laid-off in the consequence is required by law, the period of the notice will be in addition to the five (5) working days and lay-offs and recalls will not be effective until the expiry of the notice period required by law.

- 10.4 No permanent employee able to perform the normal requirements of the job, will be laid-off until all temporary or seasonal employees are first laid-off.

## **ARTICLE 11- UNION COMMITTEE HEARING**

Any Committee of the Union, upon request, shall be accorded a prompt hearing by the Commissioner of the Department and the various Council Liaisons. Any meeting requiring any Officer of the Union to attend will be scheduled within their regularly scheduled workday. Where schedules may conflict, the Union will provide an alternate executive officer.

## **ARTICLE 12 - JOB VACANCY AND JOB POSTING**

- 12.1 All employees governed by this collective agreement shall at all times have **access to a job posting and/or Job Analysis Questionnaire** that accurately reflect the current duties of the job that they perform for the Corporation. Job postings **and/or Job Analysis Questionnaires** will be amended when changes are required **and submitted for Job Evaluation review as appropriate**. When any changes in job **duties** are required by the Corporation, a draft copy of **a revised job posting and/or Job Analysis Questionnaire** shall be presented to the Union at least thirty (30) days in advance of such proposed changes. The Corporation will notify the Union in writing seven (7) working days prior to filling any staff changes or new classifications covered by the terms of this Agreement and post notice of the position for at least ten (10) working days in all departments covered by the Agreement. Such notice shall contain the following information:

- (a) nature of position;
- (b) qualifications required, indicating knowledge, education and skills;
- (c) shift;
- (d) wage rate.

The Corporation will within thirty (30) working days of the position becoming vacant subject to an extension of time by mutual agreement, post notice of the vacancy or notify the Union in writing that the vacancy will not be filled giving the reason for not filling the position. If notice has not been received by the union after the thirty (30) working days the Corporation shall post the vacancy within fifteen (15) working days.

- 12.2 When filling new or vacant permanent positions seniority shall govern providing the applicant has the necessary skill, ability and competence to perform the work required.
- 12.3 When new classifications are created the Corporation will advise the Union in advance of the nature of the position and the proposed wage rate **as determined by the Joint Job Evaluation Committee**. Any change in wage rate shall be **subject to the processes outlined in the Job Evaluation Terms of Reference**.
- 12.4 In the event the successful applicant proves unsatisfactory to the Corporation or wishes to return to their former position during the trial period of up to twenty-five (25) actual days worked, or such longer period as may be mutually agreed upon in writing, they shall be returned to their former position without loss of seniority. Any other employee promoted or transferred as a result of the rearrangement of jobs shall be returned to their former position without loss of seniority.

In the event that employees, during the trial period, are returned to their former positions, the following will apply:

- (a) The position(s) will not be re-posted, and the selection will be reconsidered in accordance with the initial posting and Article 12.2.
  - (b) The time limits in Article 12.9 shall be extended by the number of days the employee has worked during the trial period.
  - (c) Any positions filled by new employees which were moved as a result of the change, will cause the new employee(s) to be terminated.
- 12.5 It is agreed that successful applicants of the job posting procedure will not be permitted to re-apply for a posted job for a period of six (6) months, unless prior written permission is received from the Director Human Resources. This clause will not restrict an employee in posting for a higher paid position.
  - 12.6 Temporary or Seasonal Employees will be allowed to submit application for jobs posted under the above procedure. These applications will be considered by the Corporation in the event no qualified permanent employee posts for the job vacancy or change. It is agreed that the posting of any Temporary or Seasonal employee to any permanent

employee classification, shall at all times, be at the sole discretion of the Corporation provided it is in conformity with article 12.8.

- 12.7 In the event a position is posted, the Union will be advised of the name of the successful candidate, the start date and the Department where the employee will be assigned, The Union will be provided with a copy of the "offer of employment" to the employee selected for the job, at the same time as the correspondence is sent to the successful candidate. The Union will be provided with a copy of the "offer of employment" for any seasonal employees hired by the Corporation at the same time as the correspondence is sent to the employee. The position(s) will be filled within sixty (60) working days of the expiry of the job posting or such longer period of time as mutually agreed upon.
- 12.8 Upon request, internal applicants who were interviewed and were unsuccessful shall receive an interview with one of the persons who conducted the interview with the employee setting out reasons why the applicant was not selected for the position. Following such meeting, and upon written request, such reasons will be provided in writing.

## **ARTICLE 13 - GRIEVANCE PROCEDURE**

- 13.1 It is the mutual desire of the Union and the Corporation that grievances of the parties to this Agreement shall be adjusted as quickly as possible. For the purposes of this Agreement, a grievance shall be defined as any difference between the parties to this Agreement relating to the interpretation, application or administration of the Agreement, including the question of whether or not a matter is arbitrable and any question as to whether the suspension, discharge or other discipline of an employee is reasonable may constitute a grievance and shall, at the request of either party, be dealt with as follows:
- 13.2 The Corporation acknowledges the right of the Union to appoint or otherwise select a Grievance Committee of three (3) members who shall be employees of the Corporation. The personnel of such Committee shall be communicated to the Corporation.
- 13.3 The following procedure shall be followed for all grievances:  

The aggrieved employee(s) shall submit the grievance in writing to the Steward or the Chairman of the Grievance Committee and within five (5) working days of submission of the grievance, the Recording Secretary or designate shall make application to the Director Human Resources in writing stating the particulars of the complaint and the redress sought. A hearing between the Union Grievance Committee along with the employee(s) concerned and the Management Grievance Committee (composed of the Chief Administrative Officer or designate, the Director Human Resources, the Commissioner or the Director) will be convened within five (5) working days of being notified by the Union. A decision will be given in writing within seven (7) working days after the hearing has concluded.



- 13.4 No grievance shall be considered the alleged circumstances of which were not filed in writing within fifteen (15) working days of the date of the occurrence.
- 13.5 Replies to grievances shall be in writing at all stages, with a copy to the Union Secretary.
- 13.6 The Corporation will supply the necessary facilities for the grievance meetings.
- 13.7 "Working day" as used in all articles relating to grievances shall mean a day other than Saturday, Sunday or a specified paid holiday.
- 13.8 The Union or Corporation shall have the right to request the assistance of the representative of the Canadian Union of Public Employees at any meeting under the Grievance Procedure.
- 13.9 Prior to discussion, a manager shall advise an employee of **their** right to have **their** steward present at any discussion with supervisory personnel where disciplinary matters are discussed.

13.10 **Mediation**

Unresolved grievances may be referred to mediation upon mutual agreement of the parties. Such request for referral shall be made by the requesting party within fifteen (15) working days after the response by the corporation in writing. The mediator shall be selected by mutual agreement of the parties and costs shall be shared equally. The mediator shall endeavor to assist the parties to settle the grievance by mediation.

In cases where the responding party declines mediation, the timelines to file the matter for arbitration shall commence upon the date the requesting party receives the written response of denial from the responding party. In cases where the matter is placed before a mediator but is not resolved to the satisfaction of the parties, the timelines to file for arbitration shall commence upon completion of the mediation stage.

## **ARTICLE 14 - DISCHARGE AND SUSPENSION GRIEVANCES**

A claim by an employee with seniority that the employee has been unjustly discharged shall be treated as a grievance if a written statement of such grievance is lodged within five (5) working days after the employee ceases to work for the Corporation in any such case. The Commissioner of the appropriate department or designate must be present at this discharge grievance. In the event a grievance is lodged regarding the suspension of an employee, the grievance procedure will commence at the step that involves the management person immediately above the management person who issued the suspension. Notice of any suspension or discharge shall be sent to the employee's last known address, **unless hand delivered to the employee in the presence of a union representative**. Copies of this correspondence shall be forwarded to the **Union President**, Secretary of the Union and the Canadian Union of Public Employees, **electronically via email**.

## **ARTICLE 15 - POLICY GRIEVANCE**

- 15.1 If a dispute arises involving the policy of the Corporation or the interpretation or general application of this Agreement, including the question of whether or not a matter is arbitrable, the grievance procedure shall proceed in the same manner as any other grievance. No Union grievance shall be presented which an employee or a group of employees could normally process as an individual employee grievance or grievance of a group of employees.
- 15.2 Failing settlement under the foregoing grievance procedures as outlined in Articles 13,14 and 15 of any grievance between the parties, such grievance may be submitted to arbitration, as set forth in Article 16. If no written request for arbitration is received within twenty (20) working days after the decision is given, it shall be deemed to have been settled and not eligible for arbitration.

## **ARTICLE 16 - ARBITRATION**

- 16.1 Any dispute or grievance which has been carried through all stages of the Grievance Procedure, as outlined in Articles 13, 14, and 15 and which has not been settled, may be referred as provided below;
1. to a Board of Arbitration at the request of either of the parties hereto. Within five (5) days thereafter each party shall name an arbitrator to an Arbitration Board and notify the other party of the name and address of its appointee. The two so named shall within seven (7) days select a third person to act as Chairperson of the Board of Arbitration but should they not do so within seven (7) days then either party may apply to the Minister of Labour of Ontario to appoint a person to be Chairperson.  
  
OR
  2. SINGLE ARBITRATOR: either of the parties to this agreement may notify the other party in writing of its desire to submit the matter in dispute to a single arbitrator. Within five (5) days thereafter each party shall provide three (3) names for the other party to consider. The referring party shall submit the names of three (3) sole arbitrators for consideration.

If the party receiving the request for arbitration cannot agree with the names of the sole arbitrators submitted, within fifteen (15) full working days thereafter, the party shall submit the names of three (3) additional sole arbitrators for consideration of the party who originated the request.

Thereafter, the parties shall exchange the names of sole arbitrators and will attempt to come to mutual agreement on the selection of a sole arbitrator.

- 16.2 No person shall be selected as a member of an Arbitration Board who:
1. Is acting or has within a period of six (6) months preceding the date of their appointment, acted in the capacity of solicitor, legal advisor, counsel or paid agent of either of the parties. An arbitrator shall not be considered as a paid agent.
  2. Has any pecuniary interest in matters referred to the Board.
- 16.3 Where there is a Single Arbitrator, the Corporation and the Union shall share equally the cost of the arbitration proceedings and the Arbitrator. Where there is a Board of Arbitration, each party shall bear the cost of its own nominee and shall share the cost of the Chairperson and the arbitration proceedings.
- 16.4 The time limit fixed in both the grievance and arbitration procedure, may be extended by mutual written consent of the parties to this Agreement.
- 16.5 At any stage of the grievance or arbitration procedure, the parties may have the assistance of the employee(s) concerned as witnesses and any other witnesses, and all reasonable arrangements will be made to permit the conferring parties of the arbitrator(s) to have access to any part of the Corporation's premises to view any working conditions which may be relevant to the settlement of the grievance.
- 16.6 Any Single Arbitrator or Arbitration Board appointed pursuant to this Article has no jurisdiction to alter, modify or amend the collective agreement or make any decision that is inconsistent with the provisions of this Agreement.

The decision of the Single Arbitrator or Arbitration Board or a majority thereof, appointed pursuant to this Article is final and binding upon the Corporation, the Union and any Employee affected thereby.

## **ARTICLE 17 - ACCIDENTS AND SICKNESS**

- 17.1 Any employee off duty as a result of an accident incurred in the performance of their duties shall receive such hospitalization and medical care as provided by the Workplace Safety and Insurance Board. In addition, subject to their claim being accepted by the Workplace Safety and Insurance Board, the Employer shall, during such absence:
- (a) Advance to the employee on their regular pay day an amount equal to that which the Workplace Safety and Insurance Board is expected to issue as compensation for time lost during the respective pay period, on the condition that the amount payable by the Workplace Safety and Insurance Board will be paid to the Employer and the former amount will be adjusted, if necessary, to equal the latter, and
  - (b) Pay to the employee on their regular pay day an amount which, when added to the advance shown in paragraph (a), will yield to the employee an amount equal to their normal net take-home pay after all appropriate deductions have been made. Deductions for income tax will be based on the employer-paid portion of the

employee's pay. All other deductions will be based on the employee's normal gross pay.

- (c) The City shall provide the Union President with a copy of the Employer's Report of any Injury or Disease (Form 7) when submitting same to the Workplace Safety and Insurance Board (W.S.I.B.).

The payments mentioned in (a) and (b) above shall not be made in respect of any absence resulting from an injury or illness for which a permanent disability pension or award is paid by the Workplace Safety and Insurance Board.

The payments mentioned in (a) and (b) above shall be paid for a maximum period of time not to exceed one (1) year.

The adjustment required by this provision will be made by adjusting the employee's year-end tax remittance and adjusting their T-4 form accordingly. The adjustment will be made by determining the amount paid by the Workplace Safety and Insurance Board and then applying the tax deduction as set out in Section 4, Part 4, Tax Deductions on Special Payments, Lump Sum Payments. This amount of tax will be deducted from the employee's year-end tax remittance and T-4 form.

- 17.2 a) An employee shall be granted full wages during absence due to non-occupational illness for a total period of eighteen (18) working days per year with unlimited accumulation. Such sick Leave pay shall be earned by employees on the basis of one and one-half (1 ½) days for each month of service. An employee shall be entitled to sick pay provided they have sick leave credits accumulated.
- b) The accrual of sick leave and vacation shall be prorated while an employee is on a non WSIB work accommodation that is longer than 30 days duration and when there is a graduated work schedule involving shifts of less than the normal 8 hours.
- c) The Corporation shall have the right to take such steps as may be necessary to ascertain whether or not the employee is malingering.
- d) **All employees may be advanced up to five (5) sick days which may be deducted from their sick banks once earned.**

17.3 Upon termination of employment, retirement, or death, following the completion of ten (10) years of continuous service with the Corporation, an employee shall be entitled to be paid fifty (50) percent of **their** available accumulated sick leave credits to the maximum amount of fifty (50) percent of one year's normal earnings at the rate received immediately prior to termination of employment subject to the following conditions.

- (i) Upon becoming engaged by another Municipal Corporation or local board thereof or the Provincial Government or agency thereof and without any intervening period of other employment, the employee may elect to have the payment described above transferred to the hiring employer, subject to written acceptance by the hiring employer, that sick leave credits equal to that provided by the former employer will be paid to the employee's credit.

- (ii) In the event of death, the beneficiary as shown on the Group Insurance Record shall be paid the monies owing.
- (iii) The sick leave severance allowance as defined in this Article shall not apply to employees hired on or after June 1<sup>st</sup>, 1985.

17.4 In case an employee is unavoidably kept from work, they will not be discriminated against. Any employee detained from work on account of sickness, or any other such good cause must, if possible, advise the Manager/Director of the Department in time so they can arrange for relief, and in all cases, employees will make arrangements with the Manager/Director of the respective Department to lay off or to return to work.

17.5 Seasonal or Temporary employees shall accumulate sick leave credits at the rate of ten (10) hours per month of service. Seasonal or Temporary employees shall be granted full salary during the absence due to non-occupational illness and shall be entitled to this benefit as long as they have any sick leave credits accumulated.

Seasonal or Temporary employees who are rehired for a second or consecutive term of seasonal employment, within nine (9) months of the date of their last termination, shall be credited with previous unused sick leave credits; and the three (3) month waiting period for benefits shall be waived.

**17.6 All employees are reminded that the sick leave provision is an income protection plan during times of short-term illness or injury. Sick leave is not to be viewed as a supplement for holidays or other non-medical absences.**

**In an effort to encourage all employees to accurately report their time away from work; employees covered under the collective agreement with CUPE Local 1542 will be granted six (6) Personal Days to be allocated from their sick leave bank under the following provisions:**

- 1. These personal days may be for the purposes of unforeseen family emergencies, family or elder care, medical appointments not able to be made outside work hours;**
- 2. There will be three (3) days for family care leave with reason provided to the Corporation and three (3) personal days with no explanation provided;**
- 3. All requests for personal day use must be made to the Director/Manager or Acting Designate directly and may not be granted by any other employee. Wherever possible advance notice of need would assist in managing workplace requirements;**
- 4. Personal Days are not to be viewed or used as additional vacation;**
- 5. Only in special and rare circumstances may more than one (1) personal day at a time be requested and must have Director/Manager approval;**

6. **At no time will additional credits be given for unused personal days and no more than six (6) days will be granted;**
7. **Unused personal days will remain as part of the annual sick bank accrual;**
8. **Personal days will be recorded as 'PD' on the timecard in the location where sick time is recorded.**

**17.7 Employees of the City of Waterloo represented by CUPE Local 1542 who were hired on or after June 1, 1985, shall receive a retirement stipend of twelve (12) weeks of regular pay, calculated at the rate of pay they were receiving immediately prior to retirement, provided they:**

1. **Are voluntarily retiring from the City of Waterloo**
2. **Have a minimum sick leave balance of 1,440 hours at the time of retirement, and**
3. **Are not eligible for rehire,**
4. **Wherever possible employees will provide two (2) months' notice.**

## **ARTICLE 18 - VOTING TIME**

Employees shall, on Provincial and Federal Election days, be allowed time off for voting, if required, in accordance with the Ontario and Federal Acts, where applicable, and no deduction shall be made from their pay on that account. The time for voting shall be arranged between the Manager or the Director and the employee.

## **ARTICLE 19 - LEAVE OF ABSENCE**

19.1 A reasonable leave of absence shall be granted an employee without remuneration, but an employee taking employment for wages during their leave of absence, shall forfeit their standing on the seniority list, unless permission has been given on mutual agreement between the employee, the Corporation and the Union.

19.2 Leave of absence without pay and without loss of seniority shall be granted upon request to the Corporation to employees elected or appointed to represent the Union at Union conventions or seminars or attend to Union business. Such time shall not exceed sixty (60) working days in any calendar year and not more than five (5) employees shall be permitted to be absent at any one time. All other requested leaves of absence for Union business shall be granted provided such leave does not interfere with efficient operations.

Such requests shall be in writing from the Secretary of the Local to the respective Manager/Director as far in advance as possible and shall contain the names of the appointed employees plus dates of the meeting or event.

19.3 The Corporation acknowledges the right of the Union to appoint or otherwise select a Negotiating Committee consisting of a maximum of five (5) members who shall be employees of the Corporation. The Union may in addition include a Representative of the

Canadian Union of Public Employees as a member of the Negotiating Committee. The names of the members of the Negotiating Committee shall be communicated to the Corporation.

- 19.4 Employees granted a leave of absence for Union business under Article **19.2**, shall receive their normal pay for the period of the leave of absence. The Corporation shall bill, and the Union shall pay for all wages and benefits paid to the employee for the period of the leave of absence when the leave granted exceeds fifteen (15) calendar days. For short term leaves of fifteen (15) calendar days or less, the Corporation will bill for all wages paid to the employee for the period of the leave.
- 19.5 Employees who are required to serve as jurors or witnesses in any court shall be granted leave of absence for this purpose. Such leave shall not constitute a break in service for the calculation of seniority or sick leave credits. Upon completion of the jury or witness service, such employee shall present to their Commissioner a satisfactory certificate showing the period of such service. During such service, the employee will not suffer a loss of wages when taking into consideration compensation received for this service, excluding mileage and travelling expenses.
- 19.6 The Corporation may grant a leave of absence without pay and without loss of seniority to employees for legitimate personal reasons. A request for such leave shall be made in writing to the employee's Commissioner as far in advance as possible and the granting of such leave must have the approval of both the Commissioner and the Director Human Resources.
- 19.7 The union president will be permitted four (4) paid hours weekly to address union business exclusive of committee work. The paid hours will be scheduled and approved in advance with the union president's Manager and will be on a consistent day of the week, at a consistent time, with flexibility subject to operational requirements.**

## **ARTICLE 20 — COMPASSIONATE & BEREAVEMENT LEAVE**

- 20.1 The following guidelines will apply for paid compassionate leave:
- (a) An employee shall be granted leave without loss of wages at the discretion of the Commissioner when a serious illness or serious injury occurs in the immediate family of an employee. The leave without loss of wages is for a maximum of eight (8) weeks. ("Serious illness" is defined as "life threatening" or equivalent as advised by qualified medical personnel.) The immediate family is defined as parent, legal spouse, brother, sister, child, mother-in-law, father-in-law, grandparents, grandchild, sister-in-law, brother-in-law, stepparents, step children or step siblings.
- 20.2 The following guidelines will apply for paid bereavement leave:
- (a) An employee shall be granted leave, without loss of pay **for up to five (5) days** in the case of death of a parent, legal spouse, **sibling**, child, in-law, stepparents,

stepchildren, and step siblings. **For grandparent, grandchild, step-grandparent and step-grandchild, employees are granted leave without loss of pay for up to three (3) days.**

- (b) **An employee shall be granted leave without loss of pay, at the discretion of the Commissioner and Human Resources, for any other relative including 'chosen' family for whom an employee is required to administer bereavement responsibilities.**
- (c) In recognition of the fact that circumstances which call for bereavement leave are based on individual circumstances, the employer on request, may grant additional bereavement leave.
- (d) **Where there are extenuation circumstances or travel is necessary to attend a funeral, an employee may access their remaining time in their Personal Leave Bank or access other paid entitlements.**
- (e) **Employees are permitted one (1) day without loss of wages, or benefits to attend as a pallbearer.**
- (f) Where the family of a deceased employee request pallbearers from the Union, the employer shall grant the necessary leave with pay for up to six (6) pallbearers.

## **ARTICLE 21- STATUTORY AND DECLARED HOLIDAYS**

- 21.1 Each employee is eligible for payment for specified holidays who has worked their regular shift upon the work day preceding such holiday and their regular shift upon the work day following such holiday.
- 21.2 'Holidays' shall mean and include New Years Day, Family Day, Good Friday, Easter Monday, Victoria Day, Canada Day, Civic Holiday, Labour Day, Thanksgiving Day, Christmas Day, Boxing Day and Remembrance Day, and one (1) floater holiday each year that will be taken by each employee between January 1st and March 31st as arranged with the Manager/Director. When any of the above-noted holidays, except Remembrance Day, fall on a Saturday or Sunday and are not proclaimed as being observed on some other day, the preceding Friday and/or the following Monday shall be deemed to be holidays for the purpose of this Agreement. In the event Remembrance Day falls on a Saturday or Sunday, one (1) lieu day will be taken during the year at a time mutually agreed between the employee and their Manager/Director.

**The Corporation will add and recognize any new Public Holiday proclaimed by the Provincial Government.**

- 21.3 In the event such employee is absent on a regular shift preceding or following such holidays and presents a reasonable excuse for such absence, they shall be paid.
- 21.4 "Shift Employees" in the event any of the holidays or days scheduled as holidays as outlined in Article 21.2 fall on a regularly scheduled rest day, for an employee working a



regularly scheduled shift, the employee shall be allowed one (1) lieu day for each such holiday to be taken within six (6) months at a time mutually agreed upon between the employee and their Manager.

- 21.5 Seasonal employees shall be immediately eligible for statutory and declared holiday pay with the exception of holidays that fall between the date of termination and the date of rehire.
- 21.6 Hours worked on holidays are paid as double time plus the normal holiday pay which the employee would otherwise be entitled to receive.

## **ARTICLE 22 — SAFETY**

- (a) The Corporation shall observe all reasonable precautions and provide all safety devices or appliances that may reasonably be required for the ample protection of workers. All employees shall cooperate with the Corporation in the prevention of accidents and will adhere to safety practices.
- (b) Under the Occupational Health and Safety Act, there is to be an Occupational Health and Safety Committee to examine health and safety questions and make appropriate recommendations in the interest of a safe and healthy work environment.
- (c) The Corporation and the Union shall follow the Terms of Reference for the Joint Health and Safety Committee:
  - 1. The Corporation of the City of Waterloo and C.U.P.E. Local 1542 have established a Joint Health and Safety Committee under the Occupational Health and Safety Act and have reached an understanding as to the terms of reference for the composition, practice and procedure thereof.
  - 2. The parties acknowledge that a Joint Health and Safety program can only be successful where everyone in the workplace is committed to these responsibilities. Therefore, the parties undertake to co-operate in ensuring that these Terms of Reference and the full intent of the Occupational Health and Safety Act will be carried out by their respective organizations.
  - 3. The parties hereto adopt these TERMS OF REFERENCE in good faith and agree to promote and assist the Joint Health and Safety Committee and committee members by providing such information, training and assistance as may reasonably be required for the purpose of carrying out their responsibilities.

## **ARTICLE 23 — PERFORMANCE APPRAISALS**

The City of Waterloo's performance appraisal system provides a framework for positive and constructive communication between an employee and their manager regarding the employee's job performance. When the manager intends to conduct a performance appraisal meeting with an employee, the manager shall give the employee at least five (5) working days' notice. Performance appraisal meetings shall be attended only by the manager and the employee.

The employee shall be given a copy of any performance appraisal before the employee is required to sign it and before it is placed in the employee's file. The employee shall have the opportunity to respond in writing to any of the manager's comments and such response shall form part of the performance appraisal. Job expectations and goals for the upcoming year may be discussed, but the employee shall not be required to make or sign any undertaking regarding the employee's future work performance.

The content of the performance appraisal shall not be used as the basis for discipline and shall not be used when an employee is being considered for a job posting, or to adversely affect the employee's promotional opportunities.

The parties agree to use the Performance Appraisal Form dated November 2008 (Appendix B). This form can only be changed through the mutual agreement of the parties.

## ARTICLE 24 - TEMPORARY TRANSFERS

If an employee is required to perform the duties of any position other than that occupied by such employee, they shall be paid not less than the corresponding minimum rate of pay or their regular rate of pay whichever is greater while engaged in such work. When a temporary transfer will be for a period of four (4) hours or more, then wherever possible and practical, employees will be given the opportunity to exercise their seniority and preference in such transfers.

## ARTICLE 25 - HOURS OF WORK

25.1 The hours of work shall be eight (8) hours per day, inclusive of a paid **thirty (30)** minute lunch period subject to the provisions of Article 25.3, Monday through Friday to a total of forty (40) hours per week.

Under normal circumstances these hours shall be worked as follows:

- (a) Integrated Planning and Public Works Department hours of work are 7:00 a.m. to 3:00 p.m. Monday through Friday.
- (b) Community Services Department hours of work are **as follows:**

<b>Parks, Forestry and Cemetery Services (with the exception of Cemetery Services)</b>	<b>7:00 a.m. to 3:00 p.m., Monday through Friday</b>
<b>Cemetery Services</b>	<b>8:00 a.m. to 4:00 p.m., Monday through Friday</b>
<b>Facilities Design and Management Services</b>	<b>7:00 a.m. to 3:00 p.m., Monday through Friday</b>
<b>Recreation and Facility Services</b>	<b>8:00 a.m. to 4:00 p.m., Monday through Friday</b>

- (c) Corporate Services Department (Fleet) hours of work are 7:00 a.m., to 3:00 p.m. Monday through Friday.

If any employee wishes to start the work between the hours of 6:00 a.m. and 9:00 a.m. they shall do so with the Director/Managers approval without any shift premium.

- 25.2 Nothing contained in this section shall, in any way, be interpreted as restricting an employee from working other hours, providing they have been requested to work and are willing to work.
- 25.3 There will be an eight (8) hour work day inclusive of a paid meal and rest period as specified in 25.3 (a) subject to the conditions specified in 25.3 (b) through (e):
- (a) Employees will be provided with one morning ten (10) minute rest period and a thirty (30) minute meal period.
  - (b) That the thirty (30) minute lunch period is inclusive of any wash-up time and of any travel time and will be taken on the job site.
  - (c) That in the event of inclement weather and no vehicle or building is available for the employee to use for the meal period, the Employee may proceed to the municipal building located nearest the job site and take **their** meal period, inclusive of any wash-up and of any travel time.
  - (d) That the arrangement is, and will continue to be, approved by the Employment Standards Branch.
  - (e) That the Corporation may institute an unpaid lunch period if the arrangement is not approved or if it becomes illegal for any reason.
  - (f) **Employees will be provided with a ten (10) minutes wash-up period at the end of the day. Employees must remain on the premises for any wash-up period.**

## ARTICLE 26 - RATES OF PAY AND WAGE INCREASES

- 26.1 Wages as shown on the attached schedule (Appendix "A") shall be part of this Agreement and shall receive pay statement dated every second Thursday; and receive direct deposit by Friday morning. A breakdown of wages paid will be supplied an employee, on request, with a copy of the Pay Statement.
- 26.2 Seasonal employees, who are hired for a second or more **consecutive** term of temporary employment, while not acquiring seniority, shall be credited with the months worked during the previous work term to establish the hourly rate to be paid under Appendix "A" of this contract.
- 26.3 Payment for statutory holidays and vacation pay will be determined by the greater of the employee's posted rate of pay and the rate of pay received by the employee for the last full shift worked immediately preceding the statutory holiday or vacation period excluding that of Senior Lead Hand as per Article 38.4.

- 26.4 The Union may make recommendations for wage increases covering all employees coming under this Agreement and no employee shall be paid less than the minimum provided for the respective classifications in the schedule attached to this Agreement.
- 26.5 Where an employee is requested by their **Supervisor**, Manager or Director to provide training to other employees (**including seat time**), the employee will receive an hourly premium of two dollars (\$2.00) per hour, for all hours spent performing training.

## **ARTICLE 27 - OVERTIME PAYMENT AND SHIFT PREMIUM**

27.1 All hours worked in excess of the normal work day or the normal work week shall be considered as overtime and shall be paid for at the appropriate overtime rate as follows:

1. Monday through Friday:

Integrated Planning and Public Works Department, Corporate Services Department, and **Parks, Forestry and Cemetery Services** Division within Community Services Department (except Cemetery Services section)

3:00 p.m. to 7:00 a.m. - time and one-half

Community Services Department (**Parks, Forestry and Cemetery Services** Division)

4:00 p.m. to 8:00 a.m. — time and one-half

2. Saturday:

Integrated Planning and Public Works Department, Corporate Services Department, and **Parks, Forestry and Cemetery Services** Division within Community Services Department (except Cemetery Services Section)

7:00 a.m. to 3:00 p.m. —time and one-half 3:00 p.m. to

11:00 p.m. — double time

Community Services Department (Cemetery Services Section within **Parks, Forestry and Cemetery Services** Division)

8:00 a.m. to 4:00 p.m. — time and one-half 4:00 p.m. to

12:00 Midnight -- double time

3. Sunday:

All day - double time

4. 'Shift Employees'

All hours worked by employees working a regularly scheduled shift, which occur on the normal scheduled rest day(s) shall be paid for at the following overtime rate:

(a) First regularly scheduled rest day: Day shift - time and one-half; Second shift - double time.

(b) Second consecutive regularly scheduled rest day: - double time.

- (c) Third consecutive regularly scheduled rest day:  
Day shift - time and one-half;  
Second shift - double time.
- (d) Fourth consecutive regularly scheduled rest day:  
double time.

27.2 Employees shall not be required to lay off during regular hours to equalize any overtime worked.

27.3 For Integrated Planning and Public Works, Corporate Services (Facilities Design Management Services) operations, and **Parks, Forestry and Cemetery Services** Division within Community Services Department a shift premium of **\$1.90** per hour effective January 1, **2024**, **\$1.95** per hour effective January 1, **2025**, **\$2.00** per hour effective January 1, **2026** and **\$2.05** per hour effective January 1, **2027** shall be paid for all hours worked on a regularly scheduled shift which starts before 7:00 a.m. or finishes after 3:00 p.m., Monday to Friday. A shift premium of **\$1.90** per hour effective January 1, **2024**, **\$1.95** per hour effective January 1, **2025**, **\$2.00** per hour effective January 1, **2026**, and **\$2.05** per hour effective January 1, **2027**, shall be paid for all regularly scheduled shifts worked on a Saturday or Sunday, subject to Article 27.4. Shift premiums shall not apply where overtime rates do apply. All employees posted to a twelve (12) month non-rotating permanent regularly scheduled shift which starts before 7:00 a.m. or finishes after 3:00 p.m. shall receive the shift premium for any period of vacation, statutory and declared holidays and sick leave.

- a) All Arena and Facility Attendants, while working in an Arena or Facility, shall be paid a shift premium of **\$1.90** per hour effective January 1, **2024**, **\$1.95** per hour effective January 1, **2025**, **\$2.00** per hour effective January 1, **2026**, and **\$2.05** per hour effective for January 1, **2027**, for all hours worked on the second shift. A shift premium of **\$1.90** per hour effective January 1, **2024**, **\$1.95** per hour effective January 1, **2025**, **\$2.00** per hour effective January 1, **2026**, and **\$2.05** per hour effective January 1, **2027**, shall be paid for all regularly Scheduled shifts worked on a Saturday or Sunday. Shift premiums shall not apply where overtime rates do apply.
- b) All Arena and Facility Attendants, while working at RIM Park, shall be paid a shift premium of **\$1.90** per hour effective January 1, **2024**, **\$1.95** per hour effective January 1, **2025**, **\$2.00** per hour effective January 1, **2026**, **\$2.05** per hour effective January 1, **2027**, for all hours worked on the second shift (4:00 p.m. to 12:00 a.m.); and third shift (12:00 a.m. to 8:00 a.m.). A shift premium of **\$1.90** per hour effective January 1, **2024**, **\$1.95** per hour effective January 1, 2025, **\$2.00** per hour effective January 1, 2026, and **\$2.05** per hour effective January 1, **2027**, for all regularly scheduled shifts worked on a Saturday or Sunday. Shift premiums shall not apply where overtime rates do apply.

27.4 Overtime shall be distributed on a rotational basis, first within the Section, then within the Division and then within the Department in the following manner:

- (a) Overtime shall be distributed as equitably as possible between employees who have indicated a willingness to work overtime hours. If work required is a posted job (i.e. Bucket Truck, **Heavy Equipment/Excavation** Operator etc.) the employee posted to that position will be called first; then all other employees based on seniority and subject to Article 27.4 (b). Where there are two (2) or more employees posted to the same position the calls will be made on the basis of seniority on a rotational basis before calling from the general rotational list.
- (b) Permanent full time employees must be qualified to perform the necessary or required overtime work.
- (c) Lists of permanent full time employees will be established to be used on a rotational basis for overtime hours. These lists shall be maintained by the employer and updated on June 1st every year or when a new permanent full time employee requests to be added to one or more lists subject to Article 27.4 (b). The number of lists and jobs requiring lists will be done in consultation and agreement with the Union.
- (d) Permanent full-time employees will accept or reject overtime hours offered without explanation of the type of work required. **Offers of overtime will be made by calling the number identified by the employee as their preferred number in the City's employee database maintained by Human Resources; it is the employees' responsibility to ensure this number is kept up to date.**
- (e) Temporary or Seasonal employee shall be included in these lists, subject to Article 27.4 (b), as a secondary list to be used only when the list of permanent full time employees is exhausted.

27.5 Where overtime is continuous with the end of the employee's regular working day, the permanent full-time employee performing that work **with seniority**, for a maximum of **four (4)** continuous hours, shall first be asked to complete that work. If the overtime will be longer than **four (4)** hours, then the process in Article 27.4 will apply.

27.6 Where an employee works three (3) or more hours contiguous with the eight (8) hour shift, such employee shall be eligible for a meal allowance of **\$16.50 effective January 2024 and \$18.50 effective January 2026. Meal allowance will apply after five (5) hours worked when not part of the regular working day.**

27.7 All Parks and Facility Division employees may work a revolving shift schedule consisting of one hundred and twenty (120) hours over a three (3) week period. Overtime benefits will apply after eight (8) hours per day and one hundred and twenty (120) hours in the three (3) week period.

27.8 All Operations Division employees employed on the winter patrol shift may work a revolving shift schedule consisting of one hundred and twenty (120) hours every three (3) weeks. Overtime benefits will apply after eight (8) hours per day and one hundred and twenty (120) hours in the three-week (3) period.

27.9 For the term of this agreement employees may accumulate and bank overtime as lieu time at the appropriate overtime rate to a maximum of ninety-six (96) hours paid time off in any year, and such time will be taken as paid time off at a time mutually agreed between **Management** and the employee. Any banked overtime not taken by the end of the last pay in November shall be paid out to the employee on the first pay in December. Employees shall be able to resume to accumulate and bank overtime effective December 1.

27.10 Any member of CUPE wishing to receive a one (1) time per year interim pay-out of a portion of banked overtime prior to the November 30th cut-off date shall complete a time card and submit with the following information to their Manager for approval:

1. Total hours to be paid out (must be for twenty (20) hours or more, but shall not exceed the current balance in the overtime bank)
2. Banked time account number
3. Employee name and number
4. Employee signature

Time cards will be reviewed and approved by the Manager and forwarded to payroll for processing on the next standard pay.

It is also understood that this interim payout shall not increase the maximum accumulation of ninety-six (96) hours banked overtime per calendar year.

#### 27.11 Winter Operations

##### For Transportation Services:

Continuous Rotating Winter Control Shifts Monday to Friday ((7am-3pm 12-16 full time), (3pm-11pm 4-8 full time) and Sunday to Thursday (11 p.m. to 7 a.m.) (4-8 full time) and Wednesday to Sunday (7am-3pm) (1-3 Full time) **Wednesday to Sunday** (3pm-11pm) 1-3 full time and Tuesday to Saturday (11pm-7am) (1-3 full time) will be assigned by October 1 of each year in the following manner:

All Permanent Full-Time employees shall select a shift of their preference on the basis of seniority by the third Tuesday of September.

If a member is away on this date, they can provide their selection, in writing, to their Director and Union Steward.

Winter Control Shifts will begin on the closest Sunday to November 11th and end on the closest Friday to April 15th. Any changes to the start or end of Winter Control shifts requires Union agreement.

##### For Parks, Forestry and Cemetery Services. excluding Cemetery Services:

Continuous Rotating Winter Control Shifts Monday to Friday (7am-3pm 17-22 full time), and (3pm -11pm 3-5 full time)) and Sunday to Thursday (11 p.m. to 7 a.m.) (4-6 full time) and Saturday to Wednesday (7am-3pm) (1-2 Full time) Thursday to Monday (7am-3pm)

1-2 full time, Friday to Tuesday 11pm - 7am) (1-2 full time) Wednesday to Sunday 11pm to 7 am (1-2 full time) will be assigned by October 1 of each year in the following **manner**:

All Permanent Full-Time employees shall select a shift of their preference on the basis of seniority by the third Tuesday of October. Any member selecting the Monday to Friday 7am-3pm shift will be required to select one of the weekend shifts (Friday and Saturday 11 pm-7am or Saturday and Sunday 7am-3pm or 3pm-11 pm) at this time. There will be only permanent full time employee assigned to the weekend coverage per shift. If a member is away on this date, they can provide their selection, in writing, to their Director and Union Steward.

All weekend shifts that require coverage after the selection process has finished will be assigned in an equitable way with seniority being the governing factor.

Winter Control Shifts will begin on the closest Sunday to December 1st and end on the closest Friday to March 31st. Any changes to the start or end of Winter Control shifts requires Union agreement.

- 27.11.1 The number of staff required for each winter control shift will be identified at least thirty (30) days in advance of the voluntary sign-up date and in agreement with the Union.
- 27.11.2 (a) No existing Winter Control shift in Transportation Services and **Parks, Forestry and Cemetery Services** shall be changed without 30 calendar days notice and in consultation with the Union.  
(b) Seniority shall govern on all the shifts that are assigned for the Winter Control Operations.
- 27.11.3 Only the employees that participate in the Winter Control Shifts (including Winter Control Weekend Shifts) will be eligible to have their names on the Winter Control Overtime Call In List. Others may have their names added to the "spare" section of the Winter Control Overtime Call-In List.
- 27.11.4 Employees called in for their shift shall be paid at the regular rate of pay plus shift premium. The employee shall be paid at the applicable overtime rate for all hours after the first eight (8) hours and no employee shall be required to leave work prior to end of shift.

## **ARTICLE 28 - REMUNERATION - SPECIAL CALL**

- 28.1 All employees will be paid a minimum of three (3) hours pay at the applicable rate if specially requested to report to duty. **If the issue prompting the requirement to report to duty can be fully rectified with available resources within a period of three (3) hours, it is expected that the employee will fully rectify the issue.**

**Subsequent calls requiring an employee to report to duty during the same period will not result in a second three (3) hour minimum payment unless the employee**



**had already been punched out for a period of time in excess of thirty (30) minutes when the call is made.**

## 28.2 Standby Pay — On Call Operators

Refer to Letters of Understanding #2 and #3 in collective agreement.

All employees, when called out on an emergency call, shall be paid a minimum of three (3) hours at the appropriate overtime rate.

## 28.3 Water Services On-Call Duty

All Water Services employees will continue to be on the established rotational call-in list as per Article 27.3.

To ensure the Corporation's obligation to meet ministry requirement for water, employees are encouraged to accept overtime call-in requests. Should none of the water service employees be available to accept the overtime opportunity the on duty standby employee will accept the overtime call-in opportunity. The provision of "On-call duty" (i.e. immediately available by direct telephone contact to respond to after-hours call in) will apply to the Water Services Division. To be eligible for on-call duty, employees must hold a water distribution operator certificate or a wastewater collection operator license.

A voluntary sign-up sheet shall be posted by March 15 for all eligible employees within Water Services for a two-week period. The minimum number of employees required to provide on-call schedule coverage is four (4) staff on each of the water on-call and sanitary sewer on-call lists. Should the minimum coverage requirements not be met through voluntary sign-up, eligible employees shall be assigned based on reverse seniority. For any new full-time employees or new posted positions, on-call duty shall form part of the employment duties with the City.

On-call duty shall be assigned on a weekly rotating basis and an annual schedule will be established by April 15 of every year. The annual rotation shall be from June 1 to May 31 each year.

The on-call schedule will be divided as equally as possible among the employees participating in the on-call schedule. The employee scheduled for on-call will be responsible for arranging with another employee an exchange of on-call periods to other qualified employees within the work group provided they both agree, and it is approved by the Manager. The period for on-call duty shall be from Friday at 3:00 p.m. to Sunday at 3:00 p.m. and during the evening shift of Sunday to Thursday 3:00 p.m. to 11:00 p.m. when the evening shift operator is not available.

Employees on on-call duty shall perform only those duties for which they are on on-call and not the duties set out in other job classifications (e.g. water and sewer employees only perform water and sewer duties and not transportation related duties) unless employees who normally perform the work are not readily available. The water operator shall be called out for water operations response and the wastewater operator for sewer

operations response. If additional employees are required to attend a call, the appropriate Call in List will be exhausted prior to the additional on-call duty employee being called in.

Employees on on-call duty shall be available in a condition to perform their work and shall report to work within a one-hour timeframe. Exceptions may be made based on other considerations such as weather and location of residence.

Employees who are assigned and scheduled for on-call duty shall receive on-call duty pay and will be provided with communication devices.

On-call Duty Pay:

\$10/day for evening shift coverage (3:00 p.m. -11:00 p.m. Sunday to Thursday) Effective January 1, 2023 - \$225 weekend and \$15.00/day.

When an employee assigned to on-call duty is called out they shall be paid, in addition to "on-call duty" pay, the appropriate overtime rate as described in Article 27.

**ARTICLE 29 - VACATIONS**

29.1 The vacation schedule shall be arranged between all employees and the Director, on or before April 1st for the following twelve (12) months, senior employees to be given preference. Requests received after April 1st for vacation days within the period up to April 1 of the following year will be considered as they are received. Not more than two (2) weeks may be taken during July and August, at the discretion of the Director.

Permanent employees shall receive annual vacation with pay based on their service date **with the City**, following the completion of the required years of service. Vacation will be accrued at the appropriate rate on a monthly basis. **Seasonal employees shall receive annual vacation with pay based on their service date with the City, following the completion of the required years of service, however, will be capped at a maximum of three (3) weeks' vacation. Vacation will be accrued at the appropriate rate on a monthly basis.**

The vacation schedule for all employees covered by this Agreement shall be as follows:

1. From date of hire to the two (2) year service date, banks will accrue monthly at 6.667 hrs for a total of 10 days vacation.
2. From two (2) years to the four (4) year service date, banks will accrue monthly at 10.00 hrs for a total 15 days vacation.
3. From four (4) years to the five (5) year service date, banks will accrue monthly at 10.667 hrs for a total 16 days vacation.
4. From five (5) years to the six (6) year service date, banks will accrue monthly at 11.333 hrs for a total 17 days vacation.
- 5.- From six (6) years to the seven (7) year service date, banks will accrue monthly at 12.00 hrs. for a total 18 days vacation.

6. From seven (7) years to the eight (8) year service date, banks will accrue monthly at 12.667 hrs. for a total 19 days vacation.
7. From eight (8) years to the ten (10) year service date, banks will accrue monthly at 13.333 hrs. for a total 20 days vacation.
8. From ten (10) years to the twelve (12) year service date, banks will accrue monthly at 14.00 hrs. for a total 21 days vacation.
9. From twelve (12) years to the thirteen (13) year service date, banks will accrue monthly at 14.667 hrs for a total 22 days vacation.
10. From thirteen (13) years to the fourteen (14) year service date, banks will accrue monthly at 15.33 hrs for a total 23 days vacation.
11. From fourteen (14) years to the fifteen (15) year service date, banks will accrue monthly at 16 hrs for a total 24 days vacation.
12. From fifteen (15) years to the seventeen (17) year service date, banks will accrue monthly at 16.667 hrs for a total 25 days vacation.
13. From seventeen (17) years to the nineteen (19) year service date, banks will accrue monthly at 17.33 hrs for a total 26 days vacation.
14. From nineteen (19) years to the twenty-one (21) year service date, banks will accrue monthly at 18.00 hrs for a total 27 days vacation.
15. From twenty-one (21) years to the twenty-two (22) year service date, banks will accrue Monthly at 18.667 hrs for a total 28 days vacation.
16. From twenty-two (22) years to the twenty-three (23) year service date, banks will accrue monthly at 19.33 hrs for a total 29 days vacation
17. From twenty-three (23) years and up, banks will accrue monthly at 20.00 hrs for a total 30 days vacation.
18. After twenty-eight (28) years of consecutive service, thirty-five (35) days vacation with pay.

All permanent employees will take a minimum of two (2) weeks each year and no less. Any vacation earned beyond the two (2) weeks that is unused will be carried over to the next year. Vacation that is carried over into the next year must be used by December 31st of that year or it will be eliminated from the vacation banks.

- 29.2 With the approval of the Director/Commissioner an employee who is incapacitated due to serious illness or injury; and under medical treatment while on vacation shall have the vacation days so displaced either added to the vacation period or reinstated at a later date at a time mutually agreed between the employee and **their** Director. The employee must provide medical documentation from a qualified medical practitioner to the City to have **their** vacation reinstated. The period of illness or injury will be reassigned as sick leave.

**ARTICLE 30 - CLOTHING SUPPLIED BY THE CORPORATION**

30.1 Employees shall be provided with the following items of clothing and footwear under the following conditions:

- (a) Each full-time employee will be given a **\$445.00 (Effective January 1<sup>st</sup>, 2024)** allowance (taxes included) for the purchase of clothing outlined in b)

Seasonal employees will be provided with a three hundred (\$300) dollar allowance.

If a seasonal employee who received a seasonal clothing allowance becomes permanent full-time employee within the same calendar year, they will receive the difference between the two entitlements.

Clothing purchased must adhere to the following guidelines, for the following divisions:

Division	Clothing Items	Acceptable Colours
City Utilities	Shirts, sweaters, work pants, outerwear, coveralls, no shorts	Navy blue or black, high-vis and/or reflective striping on navy blue or black base is acceptable
Transportation	Shirts, sweaters, work pants and zip-off pants, outerwear, coveralls; no shorts	Navy blue or black, high-vis and/or reflective striping on navy blue or black base is acceptable
Fleet	Shirts, sweaters, work pants, work shorts, outerwear	Navy blue or black, high-vis and/or reflective striping on navy blue or black base is acceptable
Rec Services	Shirts, sweaters, work pants, work shorts, outerwear	Navy blue high-vis and/or reflective striping on navy blue base is acceptable for outdoor use
PFCS (excluding Cemeteries)	Shirts, sweaters, work pants, work shorts, zip-off pants, outerwear and coveralls	Navy blue or black, high-vis and/or reflective striping on navy blue or black base is acceptable
PFCS/Cemeteries	Shirts, sweaters, work pants, shorts, outerwear	Shirts/Sweaters: charcoal/grey Pants/Shorts: khaki or black Outerwear: black or charcoal grey

<b>FDMS</b>	<b>Shirts, sweaters, work pants, work shorts, outerwear</b>	<b>Navy blue or black, high-vis and/or reflective striping on navy blue or black base is acceptable for outdoor use</b>
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- (c) **Clothing worn while on shift must be professional and in good repair at all times, understanding that clothing may become soiled and/or damaged in the course of a shift in performing certain work tasks. Unprofessional and/or excessively worn, ripped or stained clothing will not be considered acceptable. Examples of unprofessional clothing include but are not limited to the following: cut-off shorts or shirts with the sleeves cut- off, tight fitting or revealing tops or bottoms (i.e. leggings, tank tops, low cut shirts, crop tops, etc.), clothing with sayings or logos, and/or athletic wear. Clothing representing other organizations is also not acceptable.**
- (d) **Clothing must be appropriate for the work required and shall in no way jeopardize the health and safety of an employee, their co-workers or the public.**
- (e) **If an employee wishes to purchase/wear an item outside of the guideline for their division (as identified in b), management pre-approval is required.**
- (f) **The City will stock safety vests and high visibility (hi-vis) t-shirts (short and long sleeve) as personal protective equipment (PPE). If a member has a preference for PPE outside of what is stocked by the City (i.e., a hi-vis jacket instead of a vest over a regular jacket), the member may purchase such within their clothing allowance, however, must ensure it meets legislated requirements. With the exception of the clothing items outlined in b), any item required as core PPE that is not stocked by the City may be purchased outside of the clothing allowance, with management's pre- approval (i.e., chainsaw pants).**
- (g) **Regular full-time members will receive their annual clothing allowance on their first pay of the calendar year.**
- (h) **Allowances for regular full-time members not employed by the City at the beginning of a calendar year will be prorated as follows, received on a pay within the first thirty (30) days of their employment:**

Hire Date	Allowance Percentage	Jan.1 <sup>st</sup> ,2024 Entitlement	Jan.1 <sup>st</sup> , 2025 Entitlement	Jan.1 <sup>st</sup> , 2026 Entitlement	Jan.1 <sup>st</sup> , 2027 Entitlement
Before April 30 <sup>th</sup>	100%	<b>\$445</b>	<b>\$455</b>	<b>\$460</b>	<b>\$465</b>
After April 30 <sup>th</sup>	75%	<b>\$333.75</b>	<b>\$341.25</b>	<b>\$345</b>	<b>\$348.75</b>

- (i) **The city will no longer require the application of any city logo to work attire; however, members must ensure they carry their City of Waterloo ID badge at all times to verify their affiliation with the city, as required. Employees who are requested by Management to add a city logo to their clothing will be required to do so, at the cost of the City.**
- (j) **The city will provide one (1) pair of tall rubber boots.**
- (k) **The city will provide** one (1) pair of 9-inch high-cut leather boots. Employees assigned on a permanent basis to the asphalt crew will receive one (1) pair of appropriate thick soled shoes, if requested.
- (l) **The city will provide** one (1) pair of overshoes.
- (m) **Any repair or adjustments to clothing would be the employee's responsibility and cost.**
- (n) Shorts may be worn if approved by the manager provided that they meet the specifications of the City. The following criteria are to be met when wearing short pants.
  - (1) The short pants will be a reasonable length. As a guideline, approximately **(no shorter than)** 2 inches above the knee
  - (2) All necessary safety requirements are to be met and if short pants are deemed by management to be inappropriate in specific areas or situations, they will not be worn.
  - (3) All staff wearing short pants will have on their possession suitable long pants or coveralls to put on in the event their work changes during the work day to an activity not suitable for short
- (o) **The City will supply name tag tape for employees to apply to the clothing (shirts, pants or coveralls) that they wish to have cleaned by the City.**

30.2 The employees shall be provided with the following items of clothing as required:

- (a) waterproof rain suit;
- (b) necessary clothing specially required by the nature of the work.

30.3 General requirements regarding the supply of clothing and footwear:

- (a) Within the Public Works Department, the City will provide cleaning of the shirts and pants or coveralls for any employee requiring such cleaning for the Operations Division employees.
- (b) Clothing supplied for Community Services and Corporate Services employees shall be cleaned at the expense of the employee.
- (c) Safety footwear for employees will be replaced from the stockroom or supply truck as needed upon the employee returning old footwear.

30.4 In the event a permanent employee wishes to purchase safety footwear elsewhere or insulated work boots, the Corporation will pay for the purchase of such boots up to and not exceeding a value of:

**Effective January 1, 2024 - \$245.00**

**Effective January 1, 2025 - \$255.00**

**Effective January 1, 2026 - \$265.00**

**Effective January 1, 2027 - \$275.00**

on the following conditions:

- (a) The boots purchased are certified safety boots having a steel safety toe and shank.
- (b) A satisfactory proof of purchase or bill of sale is supplied to the Corporation showing the type of boot purchased and the total price paid.
- (c) After the original purchase, additional boots will be purchased under these provisions provided the previous boots are returned and permission is received to replace.
- (d) Insulated boots will not be replaced by the standard safety boot supplied under Article 30.1 (g).

30.5 Employees that require prescription eyeglasses will be provided one pair of prescription safety eyeglasses once every two years from the identified vendor at no cost to the employee. Any costs for transitional lenses are the responsibility of the employee. Tint when medically supported shall be covered by the Corporation.

## **ARTICLE 31- EMPLOYEE GROUP BENEFITS**

31.1 All permanent employees shall be entitled to full coverage in accordance with Sun Life Financial Group Benefit Policy No. 87230-4. Long-term Disability coverage shall cease on the member's 65th birthday. For seasonal employees, effective February 1, 2006, the reimbursement level under the Extended Health Care program will be 80% of all applicable Extended Health Care provisions of the plan with the exclusion of Out-of-Province Emergency and Travel Assistance which will remain at 100% reimbursement of eligible charges. For seasonal employees, effective February 1, 2006, the reimbursement level under the Dental Care program will be 80% applicable to all Part A services (preventative, endodontics, periodontics and denture repairs). Part B services remain at 50% (dentures, crowns and bridges) and Part C services remain at 50% (orthodontics).

31.2 The Corporation agrees to pay one hundred (100) percent of the cost of Employer Health Tax and premium cost of Group Medical and Life Insurance and Long Term Disability Insurance. The Group Life Insurance will provide coverage of two hundred (200) percent of an employee's current annual salary to the nearest one thousand dollars (\$1,000.00).

The Corporation will provide coverage under the current L.T.D. insurance contract of seventy (70) percent of normal monthly earnings to a maximum monthly benefit of **January 1, 2024 – Seven thousand dollars (\$7000).**

The Corporation will provide Vision Care coverage under the benefit contract of:

Five hundred fifty effective January 1, 2023

**Effective January 1<sup>st</sup>, 2026 - \$575.00**

The Corporation will provide an eye examination by an Optometrist limited to one examination in a 24-month period for the member and each insured dependent. The cost of such eye examination shall not be deducted from eye glass coverage.

The Corporation will provide an eye examination by an Optometrist limited to one examination in a 12 month period for children under 18 years of age and the cost of such eye examination shall not be deducted from eye glass coverage. If the prescription changes from the previous eye examination, children under 18 years of age will be provided with glasses every 12 months.

Should benefits that are currently reimbursed under the Ontario Health Insurance Plan (OHIP) cease to be reimbursed by OHIP, the employees shall be responsible for the cost of such benefits.

Coverage under the benefit contract will provide six hundred dollars (\$600.00) every thirty-six (36) months for hearing aids. The Corporation will provide an audiology test provided that it is not covered by any other group insurance plan and carved out by a qualified audiologist who is a member of the College of Audiologist and Speech Language Pathologists to a maximum of seventy-five dollars (\$75.00) per life time maximum.

Chiropractic coverage shall be as follows:

**\$725.00**-per year maximum with no deductible,

Four hundred dollars (\$400.00) on the special footwear provision.

Maximum coverage for orthotics is \$650.00.

**Effective January 1<sup>st</sup>, 2024, Mental Health coverage increase to \$2000.00.**

**Effective January 1<sup>st</sup>, 2027, Mental Health coverage increases to \$3000.00.**

The Corporation will provide dependent life insurance coverage for current staff and the Dependent Life coverage will provide ten thousand dollars (\$10,000.00) per spouse and five thousand dollars (\$5,000.00) per child.

- 31.3 For permanent employees the Corporation will provide a preventative dental plan as set out in the current benefit booklet. The cost of this plan will be one hundred percent (100%) paid by the Corporation. The payment schedule will be according to the current year O.D.A.

The Corporation will provide an orthodontic coverage under the dental plan to provide a benefit with a nil/nil deductible and fifty percent (50%) reimbursement to a three thousand



(\$3,000.00) lifetime maximum. The Corporation will provide coverage for pits and fissures for children under nineteen (19) years of age and coverage for crowns, bridges and dentures on the basis of fifty percent (50%) reimbursement to a maximum of two thousand dollars (\$2,000.00) per year.

- 31.4 a) The Corporation will provide benefits to retired employees prior to the retired employee's sixty- fifth (65th) birthday as follows:

The Corporation will pay one hundred percent (100%) of the premium cost of Extended Health Care and Dental coverage for an employee voluntarily electing retirement until the retired employee's 65th birthday, subject to the following conditions.

- 1 This program will be extended only to employees voluntarily electing retirement before the age of sixty-five (65) and within ten (10) years of their normal retirement date. This is interpreted to mean that the employee is fifty-five (55) years of age or older for an age sixty-five (65) normal retirement date and is in receipt of a retirement pension from O.M.E.R.S.
2. The retiring employee must have a minimum of ten (10) years continuous employment with the Corporation at the time of retirement to be eligible for this program.
3. The above coverage will continue to the spouse of the retired employee for two (2) years in the event of the death of the retired employee
4. It will be the retired employee's responsibility to ensure that the City Human Resources Department has a correct address at all times.
5. The benefits to be extended will be as follows:
  - a) The Extended Health Care Plan in effect at the time of retirement unless amended through negotiations.
  - b) The Dental Plan in effect at the time of retirement unless amended through negotiations.
6. Any future enhancements or amendments to the benefit as outlined in number 5 will be at the discretion of the Corporation.
7. The benefits above will be those in effect at the time of retirement unless amended through negotiations; the effective date of any such increases in benefits shall be the date of mutual ratification.

Should benefits that are currently reimbursed under the Ontario Health Insurance Plan (OHIP) cease to be reimbursed by OHIP, the retirees shall be responsible for the cost of such benefits.

b) **Continuation of Benefits to active employees after 65 years of age**

1. **The provisions of the Employee Group Benefit Plan terminate coverage for active employees at the age of 70 years. The Corporation agrees to pay the cost associated for Extended Health and Dental coverage for active employees over 70 years of age utilizing an alternate benefits carrier.**

- 31.5 In the event of lay-off or any authorized leave of absence the Corporation will continue payment of benefit plan premiums for a period of sixty (60) calendar days for a lay-off or thirty (30) calendar days for any authorized leave of absence. Benefits will be continued after the above period of time as outlined in Article 9.5 (f), provided that the employee makes payment of the total premiums in advance to the City of Waterloo in accordance with the schedule drawn up by the Director Human Resources.
- 31.6 In the event of sickness or accident the Corporation will continue payment of benefit plan premiums provided an employee is receiving full salary from the Corporation. In the event an employee is no longer receiving full salary from the Corporation, benefits will be continued **for a maximum of six (6) months and then** at the employee's expense, for a maximum period of time as outlined in Article 9.5 (f), provided the employee makes payment of the total premiums in advance to the City Treasurer in accordance with the schedule drawn up by the Director Human Resources.
- 31.7 A permanent employee covered by this Agreement who has given good and faithful service to the Corporation, who through advancing years or temporary disablement is unable to adequately perform **their** regular duties, may be given the preference of any light work available at the wage rate payable and/or hours required at the time for the position to which **they are** assigned or to any lesser rate and/or hours that may be jointly agreed upon by the Corporation and the Union, and without regard to the seniority provision of this Agreement, except that such employee may not displace an employee with more seniority. This provision is not to be construed as a guarantee by the Corporation to retain all or any employees who cannot perform their regular duties. Each case will be decided individually and termination of employment could result if the employee's performance is sufficiently reduced or if there is no suitable light work available.
- 31.8 The City may change carriers from time to time, provided that the benefits and conditions will at least be equivalent to those now in effect, and provided that the City provides the Union with at least sixty (60) days advance notice of the change along with the specifications, coverage and conditions of benefits to be provided by the new carrier. This does not apply to any plan mandated by law.

Any dispute between the parties regarding any of the benefits, conditions, specifications and coverage provided by the current benefit carrier and those to be provided by the new benefit carrier shall be referred first to a meeting of the parties prior to such dispute being referred to Article 13.

### **31.9 Dental and Dispensing Fee Caps**

- 1. The Dental Plan shall be based on a nine (9) month recall.**
- 2. A drug plan which provides coverage for all drugs legally requiring a prescription. Over the counter (OTC drugs) which do not require such a prescription will not be eligible with the exception of life sustaining drugs. Dispensing fees charged for these drugs will be capped at eleven dollars and fifty cents (\$11.50) dollars effective January 1, 2020. This provision will be reviewed if, and when, there are no pharmacies in the City of Waterloo participating in this program.**

### **31.10 Dental Scaling and Mandatory Generic Drugs**

- 1. Periodontal scaling will be limited to a maximum of 10 units per calendar year.**
- 2. The mandatory generic drug coverage will take effect on December 31, 2019. The coverage shall be for mandatory generic drug substitution unless no generic drugs are available or the physician directs that a generic substitute is not allowed for valid medical reasons in accordance with the insurance carriers exception approval process.**

### **31.11 Continuation of Employee Benefits During Strike or Lock Out:**

**The Union may request in writing during the term of a collective agreement the cost to the City of the benefits under Articles 31.2 and 31.3, following which the City will provide the Union as soon as possible with the premium costs to the City of each of the benefits categorized into single and family coverage.**

**The parties have agreed to provide each other with at least three (3) working days written notice of any legal strike or legal lock out action. Where the Union has provided the City with at least three (3) working days written notice of any legal strike and the Union undertakes to reimburse the City for the continuation of the benefits set out above, The City shall invoice the Union and accept payment from the Union on a bi-weekly basis in advance of the period to be covered and shall ensure that such benefits are continued as provided for as long as the payment continues.**

**Any dispute concerning the continuation of benefits during a legal strike or lock out shall be a matter for a policy grievance and may be referred to arbitration. An arbitrator shall have jurisdiction to hear any grievance concerning this Article.**

## **ARTICLE 32 - PENSIONS**

- 32.1 It is agreed by both parties that it shall be a condition of employment that all eligible employees shall contribute to the Ontario Municipal Employees Retirement Plan.**
- 32.2 The Corporation agrees to provide, effective January 1st, 1982, in addition to the basic O.M.E.R.S. pension, the Type I - 2% Supplementary O.M.E.R.S. Benefit.**

32.3 The Corporation will provide benefits to retired employees prior to the retired employee's sixty- fifth (65th) birthday as outlined in the provisions of Article 31.4.

### **ARTICLE 33 - UNION WORK CLASSIFICATION AND SUPERVISORY PERSONNEL**

33.1 The Corporation and the Union agree that no person other than those normally employed on such classification shall perform the work normally done by a member of the bargaining unit except in cases of emergency. In the event of emergency, steps will be taken to deal with the immediate situation and every effort will be made to utilize the services of such members of the bargaining unit, who would normally perform the work required. Determination of a state of emergency, and the provision of adequate service shall be at the discretion of the Commissioner through the Director.

33.2 The Corporation has the right to test equipment before and after repairs, for a reasonable length of time.

### **ARTICLE 34 - ABUSIVE LANGUAGE**

Any person employed by the Corporation must refrain from the use of abusive language to any such person. All employees of the City are expected to show respect and tolerance for each other in the workplace.

### **ARTICLE 35 - CORRESPONDENCE**

Unless specifically provided in the Agreement, all correspondence between the parties arising out of the Agreement, shall pass to and from the Director Human Resources and the Recording Secretary with a copy to the President and The Canadian Union of Public Employees, 1120 Victoria Street North, Suite 204, Kitchener, Ontario, N213 3T2.

### **ARTICLE 36 - EMPLOYEE FILES**

An employee shall have the right to obtain access to **their** personnel file upon reasonable notice and within normal working hours. No employee file shall be removed from Human Resources and such file will be reviewed by an employee only in the presence of Human Resources staff. Copies of file material requested by the employee will be supplied to the employee at City cost, as soon as reasonably possible. An employee may respond to any document in the personnel file and such reply will be retained in the file. All disciplinary letters and documents, including letters recording verbal warnings, shall be removed from the employee's file twenty-four (24) months from the date of issue. All letters of counsel shall be removed from the employee's file fifteen (15) months from the date of issue.

### **ARTICLE 37 -- PREGNANCY AND PARENTAL LEAVE**

37.1 Under the Employment Standards Act, a pregnant employee has the right to take unpaid pregnancy leave of absence. The pregnancy leave entitlement shall be up to seventeen (17) weeks in length. In some cases the leave may be longer.

A pregnant employee qualifies for pregnancy leave if **they were** hired at least thirteen (13) weeks before the date their baby is expected to be born (due date). The earliest a pregnancy leave can begin is seventeen (17) weeks before the employee's due date. However, when the employee has a live birth, **they** will be able to begin **their** pregnancy leave on the date of the birth. The latest a pregnancy leave can begin is on the baby's due date. However, if the baby is born earlier than the due date, the latest the leave can begin is the day the baby is born.

The employer cannot decide for the employee when the leave will begin, even if the employee is sick or if the pregnancy limits the type of work **they** can do.

Once an employee starts her pregnancy leave, **they** must take it all at once. If **they** decide to return to work, **they** give up the right to take the rest of the leave under the Employment Standards Act.

If an employee has a miscarriage or still birth, **they're** eligible for pregnancy leave only if the miscarriage or stillbirth occurred within seventeen (17) weeks before the due date. The pregnancy leave of an employee who has a miscarriage or still birth ends on the date that is the later of seventeen (17) weeks after the leave began or twelve (12) weeks after the stillbirth or miscarriage.

An employee must give **their** employer at least two (2) weeks written notice before beginning **their** pregnancy leave and if requested, provide a certificate from a medical practitioner indicating the expected date of birth. If the expected date of the leave to begin changes, the employee must provide the employer with written notice of the change at least two (2) weeks prior to the new earlier date.

If the employee does not specify a return date, it is assumed the employee plans to take the full seventeen (17) weeks, or any longer period the employee may be entitled to. If the employee chooses not to take the full seventeen (17) weeks pregnancy leave, the employee must provide the employer with written notice of the expected date of return. If the date changes, the employee must provide written notice at least four (4) weeks before the new date to return to work.

An employee failing to give the required notice does not lose their right to pregnancy leave.

An employer cannot require an employee to return early from pregnancy leave.

- 37.2 An employee who is a new parent is entitled to parental leave. A 'parent' includes a birth parent, an adoptive parent (whether or not the adoption is legally finalized) or a person who is in a relationship of some permanence with a parent of the child and who plans on treating the child as **their** own. This includes same sex couples.

Both new parents have the right to take parental leave up to sixty-one (61) or sixty-three (63) weeks of unpaid time off work. If an employee has also taken the pregnancy leave of seventeen (17) weeks, the employee is entitled to sixty on (61) weeks. If the employee

has not taken the pregnancy leave, the employee is entitled to sixty-three (63) weeks unpaid time off.

An employee who is a new parent must have been hired at least thirteen (13) weeks before the leave begins.

A birth parent who takes pregnancy leave must ordinarily begin their parental leave as soon as their pregnancy leave ends. If an employee's baby has not come into their care for the first time when the pregnancy leave ends, the employee can choose to return to work and start their parental leave anytime within seventy-eight (78) weeks once the baby comes home.

All other parents must begin their parental leave no later than seventy-eight (78) weeks after the date their baby is born or the date their child first came into their care, custody and control. The parental leave doesn't have to be completed within the seventy-eight (78) week period, just started.

Employees may wish to take a shorter leave if they wish. However, once they start the leave, **they** must take it all at one time.

An employee who has a miscarriage or stillbirth, or whose spouse or same-sex partner has a miscarriage or stillbirth, is not eligible for parental leave.

An employee must give **their** employer at least two (2) weeks written notice before beginning a parental leave. If an employee is also taking pregnancy leave **they** may give their employer notice of both leaves at the same time but not required to.

If the expected date of the leave to begin changes, the employee must provide the employer with written notice of the change at least two (2) weeks prior to the new earlier date.

If the employee does not specify a return date, it is assumed the employee plans to take the full sixty-one (61) or sixty-three (63) weeks they are entitled to. If the employee chooses not to take the full leave entitlement, the employee must provide the employer with written notice of the expected date of return. If the date changes, the employee must provide written notice at least four (4) weeks before the new date to return to work.

An employee failing to give the required notice does not lose their right to parental leave. An employer cannot require an employee to return early from parental leave.

- 37.3 In most cases, the employee who takes pregnancy or parental leave is entitled to the same job the employee had before the leave began or a comparable job if the employee's old job no longer exists, in either case, the employee must be paid at least as much as **they were** earning before the leave.

If the employee's pay would have gone up if **they** hadn't been on leave, the employee must be given the higher pay on returning to work.

An employee will not be penalized in any way because the employee took a pregnancy or parental leave, plans to take a pregnancy or parental leave, is eligible to take a pregnancy or parental leave or will become eligible to take a pregnancy or parental leave.

Employees on pregnancy or parental leave have a right to continue to take part in all benefit plans that their employer may offer. The employer will continue to pay premiums for any of these plans that were offered before the leave, unless the employee tells the employer in writing that **they** won't continue to pay **their** own share of the premiums (if any).

The employee will continue to earn credits towards seniority, service and length of employment - just as if **they** had stayed at work.

- 37.4 The period of a leave isn't included when determining whether an employee has completed a probation period. If an employee was on probation at the start of a leave, **they** must complete the probationary period after returning to work.

## **ARTICLE 38 - LEAD HAND AND SENIOR LEAD HAND**

38.1 A Lead Hand is defined as an employee who will:

- (a) Direct the carrying out of the work to be performed with regard to the quality of work and conduct of the crew.
- (b) Ensure that the work is carried out in a safe manner.
- (b) Advise and monitor the crew to ensure that the work is carried out in accordance with safety regulations and City policy.
- (c) if required, ensure that time cards and any reports are completed and forwarded to the appropriate manager or staff person.
- (d) The Lead Hand shall not discipline, recommend any sanction against any employee or be involved in any evaluation of any employee or act in contravention of any part of the Collective Agreement. When Lead Hands observe conduct or behaviour of subordinates that contravenes established rules and regulations or where an employee is working or acting in a manner that is unsafe or contrary to good working order and discipline, the Lead Hand will report as soon as possible to the Manager such instance.
- (e) The Lead Hand shall not attend any meetings on behalf of the Manager where matters would be discussed that would in any way conflict with Article 38.1 (d) and the collective agreement.

38.2 An employee who is offered and accepts the Lead Hand duties on a temporary basis by **their** Manager or Director as per Article 38.1 shall receive the Permanent Lead Hand rate of pay as per Appendix "A".

- 38.3 Selection of employees for a temporary Lead Hand shall be from amongst the permanent full-time employees in the Section, Division or Department based on seniority (before consideration is given to seasonal employees).
- 38.4 Employees will be offered on the basis of seniority to perform Lead Hand duties on all shifts where there is no permanent Lead Hand present, either on shift or present at the worksite, if the work crew is four (including the lead hand) or more full time employees. They will be compensated as per Article 38.2.
- 38.5 When a Permanent Lead Hand is assigned the responsibility of a Manager on a temporary basis by the Director or any management person, such position shall be considered to be and shall be called a "Senior Lead Hand". Such duties shall be over and above those set out in Article 38.1 and shall be assigned only on a temporary basis for a short term of no longer than fifteen (15) weeks per Division/Section per year.
- (a) The Senior Lead Hand shall not discipline, recommend any sanction against any employee, shall not be involved in any evaluation of any employee or act in contravention of any part of the Collective Agreement. When a Senior Lead Hand observes conduct or behaviour of subordinates that contravenes established rules and regulations or where an employee is working or acting in a manner that is unsafe or contrary to good working order and discipline, the Senior Lead Hand will report as soon as possible to the Director such instance.
  - (b) The employee shall be paid a premium of four dollars (\$4.00) effective January 1, 2023 per hour above the employee's current rate of pay. This premium shall not apply to vacation or sick leave pay.
  - (c) The Senior Lead Hand shall not attend any meetings on behalf of the Manager where matters would be discussed that would in any way conflict with Article 38.5 a) and the collective agreement.
  - (d) When an MOE Lead Hand performs the duties of a Senior Lead Hand the employee shall receive a premium of five dollars (\$5.00) effective January 1, 2023 per hour.
- 38.6 **Regularly scheduled daily overtime for all lead hands for shift preparation will be limited to a maximum of one (1) hour, subject to operational needs.**
- 38.7 **Facility Operations Lead Hand Placement on Day Shift**
- 1. **The current requirement of a rotating shift, as applicable to the Facility Operations Lead Hand shall be amended to a shift working Monday to Friday 8 am - 4 pm.**
  - 2. **The Facility Operation Lead Hands presently affected by this change shall be the Lead hands at RIM Park, Waterloo Memorial Recreation Complex and Albert McCormick Arena.**
  - 3. **Other hours outside of Monday to Friday 8 am - 4 pm may be required based on operational requirements and will be paid at the applicable overtime rates.**



4. **Lead Hands will have the opportunity to work overtime for events, event set up or any other coverage that may be required,**
5. **Staff training, safe work procedures, health & safety, and operational procedures and leadership to the operations team will be the primary focus of the position.**
6. **Other duties and requirements of the current posted position will not change. The expectation to carry forth work due to staff absences or to provide assistance to other facility operators to complete work, will remain. This position continues to be a working Lead Hand position.**

## **ARTICLE 39 - NO LOCKOUTS**

- 39.1 The Corporation and the Union agree to follow procedures as outlined in this Agreement. The Union agrees that during the life of the Agreement there will be no strikes, picketing, slow down or stoppage of work either complete or partial. The Corporation and its officers who are in positions of authority agree that no means prejudicial to the employees or any of them will be exercised and there will be no lockouts of employees.
- 39.2 The parties hereto mutually agree that the Agreement is subject to the Rules of Practice and Procedure and Regulations of the Labour Relations Act of the Province of Ontario, 1970, and as amended from time to time.

## **ARTICLE 40 - CONTRACTING OUT**

Without restricting its right to determine the methods of which municipal services are to be provided, the Corporation agrees that no permanent employee shall be laid off/or have a reduction in hours from work as a direct result of contracting out present work or services of a kind presently performed by its employees.

## **ARTICLE 41— MERGER AND AMALGAMATION**

Should a plan be approved to merge, amalgamate or combine any of the City of Waterloo's operations or functions with another municipal employer, or transfer any of its operations or functions to another municipal employer, the Corporation will contact the Union immediately.

At the time of notification, the Employer shall also provide the Union with the relevant particulars wherever possible, pertaining to the merger. Upon such notice, the Parties agree to meet to discuss potential impacts on the employees of the Bargaining Unit. These discussions shall include but are not limited to pertinent financial and staffing implications, as they are available.

The Employer agrees that in the event the Employer merges, amalgamates or combines any of its operations for functions with any other Municipality or organization, that it shall use its best efforts to endeavor to obtain an agreement that will preserve the retention of seniority rights, salary and wage levels, vacation and premiums for each employee who may be transferred to the other municipal employer or private sector employer.

## **ARTICLE 42 - CERTIFICATE/LICENSE REIMBURSEMENT**

When the Corporation requires specific certificates or licenses (excluding vehicle G driver's license but including Dz and Az driver's license for permanent employees) for the performance of an employee's current job duties, the Corporation will reimburse the employee the cost of any certificate or license fees required to maintain such certificate or license.

## **ARTICLE 43 - REVOCATION OR SUSPENSION OF DRIVER'S LICENCE**

In the event that an employee **with maintenance of an Ontario driver's license as a condition of employment** temporarily or permanently, due to culpable reasons, loses or has suspended their driving privileges and/or driver's license, **or has conditions placed upon the license**, the employee shall report such suspension, **condition** or loss to their manager immediately prior to working their next shift and in writing within three (3) working days to the Director Human Resources. The City will reassign the employee as quickly as possible to a job where a license is not an essential part of the job. The rate of pay will, if necessary, be adjusted to the type of work undertaken. if there is no work that is reasonably available the employee may be laid off for the duration of the license suspension. The employee shall be recalled to their previous position upon the expiry of the license suspension or the reinstatement of their driving privileges, **without condition (breathalyzer, system lock)**

In the event that an employee temporarily or permanently loses their license or driving privileges due to medical reasons they shall be accommodated **up to the point of undue hardship in compliance with the Ontario Human Rights Code.**

No employee shall be disciplined for the reason of loss of driver's license, unless such loss of license or driving privileges occurred with the operation of a City vehicle.

## **ARTICLE 44 - REHABILITATION, MODIFIED DUTIES AND WORK ACCOMMODATION**

It is the mutual desire of the parties to assist in the rehabilitation of ill or injured employees and to ensure their return to meaningful employment and the resumption of an active role in the workplace. The City acknowledges that it has a legal obligation to provide work accommodation in the accordance with the Human Rights Code of Ontario.

The employee shall at all times be represented by the designated Union representative(s) during any meetings with representative(s) of the City and/or the Workplace Safety and Insurance Board, Long-Term Disability carrier etc.

- a) Return to Work and Job Security
  1. An employee, who because of illness or injury, remains off work due to sick leave, a Long- Term Disability claim or a Workplace Safety and Insurance Board claim shall retain and continue to accumulate seniority.
  2. Should an employee be capable of performing the essential duties of **their** former position, the City shall return the employee to **their** former position. Should an

employee not be capable of returning to **their** former position, the City and the Union shall jointly determine the suitable placement of any employees on sick leave, Long-Term Disability or on a Workplace Safety and Insurance Board claim who are capable of returning to work. Failing agreement on suitable placement, the employee shall at all times retain **their** right to bump a less senior employee in any other classification.

b) Objectives of the Program

To accommodate and/or rehabilitate an ill or injured employee in **their** original position or job, wherever feasible, or to accommodate the employee in another position or job.

c) The Modified Duties and Work Accommodation Program

1. Any employee who has sustained an occupational or non-occupational illness or injury, that prevents **them** from performing the essential duties of their regular job shall be eligible to participate in this program.
2. The City and the Union shall jointly determine the design of modified work or duties based on medical information for an employee who is off work due to illness or injury. Medical restrictions will be determined by the employee's attending physician(s).
3. With the permission of the employee, the Human Resources Department of the City shall provide to the Union representative designated to assist the employee all medical reports that are relevant to the employee's medical restrictions and that will be required to determine the modified duties program.
4. The City and the Union shall determine the wage rate, if not the employee's former wage rate in accordance with approval and medical restrictions of the attending physician.
5. Seniority will continue to accumulate while the employee is on modified duties. Employees requiring modified duties or work will have priority for vacancies in the bargaining unit.

## **ARTICLE 45 - COPIES OF AGREEMENT**

The Corporation shall continue to provide sufficient copies of this collective agreement in an acceptable booklet form with a binding for all current and new employees at the corporation's cost. Ten copies shall be provided to the CUPE representative.

**ARTICLE 46 - DURATION OF AGREEMENT**

46.1 This Agreement shall remain in force from January 1, **2024**, to December 31, **2027** and thereafter shall automatically be renewed from year to year until notice of termination or proposed revision of any provision is given by either party, in writing, to the other party within the period of ninety (90) calendar days before the expiry date of this Agreement. All provisions not so terminated or proposed for revision shall continue in full force and effect.

46.2 The Corporation and Union shall do all such acts and things as may be requisite or necessary to the observance and carrying out of these provisions for Union security according to the true intent and meaning hereof.

Signed at Waterloo, this \_\_\_\_ day of \_\_\_\_\_, 2024.

FOR THE UNION	FOR THE EMPLOYER

**APPENDIX “A”  
WAGE SCHEDULE**

<b>Classification</b>	<b>Jan 1 2024</b>	<b>Jan 2025</b>	<b>Jan. 19, 2026</b>	<b>Jan. 19, 2027</b>	<b>Job Title</b>
Class A 005	\$25.48	\$26.24	\$27.03	\$27.77	
Class B 013	\$25.90	\$26.68	\$27.48	\$28.24	Seasonal Labourer - Parks Seasonal Labourer - Transportation Seasonal Labourer – Water Operations Seasonal Labourer – Wastewater Seasonal Labourer – Stormwater Skilled Labourer - Parks
Class C 021	\$28.07	\$28.91	\$29.78	\$30.60	Seasonal Labourer – Utilities (AMI) Seasonal Labourer – Cemetery Seasonal Labourer – Horticulture Seasonal Labourer – Forestry Seasonal – Facility & Arena Attendant Skilled Labourer – Cemetery Skilled Labourer – Waterloo Park Skilled Labourer DZ – Parks Skilled Labourer DZ – Horticulture Skilled Labourer DZ – Landscape Skilled Labourer DZ – Uptown Parkade
Class D 029	\$30.09	\$30.99	\$31.92	\$32.80	Seasonal Labourer – Winter Control Skilled Labourer DZ - Forestry Skilled Labourer DZ – Asphalt Skilled Labourer DZ – Trails Maintenance Construction Labourer DZ – Stormwater Operations Arena/Facility Attendant (without “B” Refrigeration Certification) Public Square – Winter Ice Operations Road Patrol Street Sweeper Operator Loader Operator Blower Operator Water Operator in Training – Water Operations Water Operator in Training - Wastewater
Class E 037	\$31.04	\$31.97	\$32.93	\$33.84	Arena/Facility Attendant (with “B” Refrigeration Certification)

					Building Maintenance Operator (less than 1 year)
					Playground Technician
					Parks Maintainer – Turf/Irrigation
					Medium Equipment Operator – Parks
					Tandem Truck Operator – Transportation
					Tandem Truck Operator – Stormwater & Construction
					Construction Labourer and Inventory Truck Operator with DZ
Class F 051	\$31.79	\$32.74	\$33.72	\$34.65	Building Maintenance Operator (after 1 year)
					Horticulture Technician
					Traffic Technician
					Line Painting Technician
					Locator, Damage Prevention
					Tri-Axle/Float Operator – Stormwater & Construction
					Hydro Excavator Operator/Construction Labourer with DZ
Class G 061	\$33.11	\$34.10	\$35.12	\$36.09	Forestry Technician
					Cemetery Operator
					Heavy Equipment/Excavation Operator
					Water Operator Level 1-Water Operations
					Water Operator Level 1 – Wastewater
Class H 065	\$33.84	\$34.86	\$35.91	\$36.90	Operating Engineer
					Bucker Truck Operator
					Welder
					Water Operator Level 2 – Water Operations
					Water Operator Level 2 – Wastewater
					Lead Hand – Building Maintenance
					Lead Hand – Recreation Services Operations
					Lead Hand – Corporate Security & Life Safety
					Lead Hand – Parks Operations
					Lead Hand – Cemetery Services
					Lead Hand – Horticulture
					Lead Hand – Forestry
					Lead Hand – Transportation
Class I	\$34.61	\$35.65	\$36.72	\$37.73	HVAC/R 313A

075					Lead Hand-Stormwater & Construction
					Water Operator Level 3-Water Operations
					Water Operator Level 3-Wastewater
					Water Operator Level 4 -Water Operations
					Water Operator Level 4-Wastewater
Class J 076	\$35.91	\$36.99	\$38.10	\$39.15	Building Maintenance Technician-Licensed Plumber
					Building Maintenance Technician-Licensed Millwright
					HVAC/R 313A Gas Tech 1
					Lead Hand MECP-Water Distribution
					Lead Hand MECP-Wastewater

**Effective January 1, 2024, a premium of \$1.75 per hour (\$2.00 per hour effective January 1, 2026)** will be paid to Recreation Services and Parks Operations – Sports and Outdoor Programming Section within Parks, Forestry, and Cemetery Services Division employees assigned by the Manager to respond to customer inquiries, emergencies on evenings and weekends.

All new employees who are hired in a category other than Class A Seasonal Labourers, shall receive five percent (5%) per hour less than the regular rate while on probation.

The Water job levels shown above do not correspond with MECP Water distribution and Wastewater collection certification levels.

**CUPE Local 1542 Probationary Rates (95% of Full-Time rate)**

Class/Grade	Jan 1, 2024	Jan 1, 2025	Jan 1, 2026	Jan 1, 2027
B (009)	\$24.61	\$25.35	\$26.11	\$26.83
C (017)	\$26.67	\$27.46	\$28.29	\$29.07
D (025)	\$28.59	\$29.44	\$30.32	\$31.16
E (033)	\$29.49	\$30.37	\$31.28	\$32.15
F (049)	\$30.20	\$31.10	\$32.03	\$32.92
G (057)	\$31.45	\$32.40	\$33.36	\$34.29
H (063)	\$32.15	\$33.12	\$34.11	\$35.06
I (071)	\$32.88	\$33.87	\$34.88	\$35.84
J (072)	\$34.11	\$35.14	\$36.20	\$37.19

**APPENDIX "B"**  
**THE CITY OF WATERLOO**  
**PERFORMANCE DEVELOPMENT PROGRAM**  
**APPRAISAL FORM FOR CUPE LOCAL 1542**  
**PERMANENT UNION POSITIONS**

Employee Name: \_\_\_\_\_ Date: \_\_\_\_\_

Job Title: \_\_\_\_\_ Employee #: \_\_\_\_\_

Division: \_\_\_\_\_ Department: \_\_\_\_\_

Manager's Name: \_\_\_\_\_ Period: from \_\_\_\_\_ to \_\_\_\_\_

**INSTRUCTIONS & INFORMATION:**

The Performance Development Program (PDP) provides a framework for ongoing communication between employees and their managers so that job performance and satisfaction are maximized. This process recognizes the following essential elements:

- 1) Communication between employee and manager should be two-way and ongoing.
- 2) Employees need to know what is expected of them in their jobs.
- 3) Employees should receive positive feedback for their contributions and work.
- 4) Support should be available to employees in their efforts to develop and improve.

The employee's participation in the PDP Performance Appraisal discussions is essential to be successful. This communication process is separate and distinct from actions taken to address performance difficulties. The content of the performance appraisal shall not be used as the basis for discipline and shall not be used when an employee is being considered for a job posting, or to adversely affect the employee's promotional opportunities.

In advance of the meeting, the employee's manager completes Pages 1 and 2 and the employee completes Page 3. These will then be used as a basis for discussion.

After the performance appraisal process has been completed, the original of this form is to be forwarded to Human Resources for retention in the employee's personal file. One copy shall be provided to the employee and one copy provided to the employee's manager.



## FEEDBACK FROM THE MANAGER TO THE EMPLOYEE

1. Has a good understanding of **their** work and good knowledge and familiarity with the various procedures.
2. Work functions are performed competently and accurately.
3. The work done in a day meets or exceeds reasonable expectations.
4. Can be depended upon to do required jobs well with a minimum of supervision.
5. Works well with fellow employees. Treats other with respect and tolerance, and when contributing suggestions, does so in a constructive way.
6. Pays attention to safety and is able to work safely, as it affects oneself, fellow works and the general public.
7. Additional Feedback:
8. What specific training would be helpful for the employee during the next 12 months?

## FEEDBACK FROM THE EMPLOYEE TO THE MANAGER INSTRUCTIONS

### INSTRUCTIONS

This page is to be filled out by THE EMPLOYEE to provide constructive feedback to **their** Manager. It is NOT mandatory for the employee to answer any or all of the questions.

1. What are the things your manager has done during the appraisal period or is doing now which help you to be effective in your job?
2. What things could your manager do to be more helpful to you ineffectively doing your job? 3, What suggestions do you have that would improve the work unit?
4. Do you have any suggestions for your manager as to how **they** could be a better manager?
5. Any other comments

SIGNING PAGE

TO BE COMPLETED BY THE EMPLOYEE

The information in this form has been reviewed with me. Signature (Optional)

\_\_\_\_\_

I would like to add the following comments (agreeing or disagreeing) regarding the performance feedback given by my manager on Pages 1 and 2. (Attach additional pages if required)

\_\_\_\_\_

\_\_\_\_\_

Employee's Name: \_\_\_\_\_

Employee's Signature: \_\_\_\_\_

TO BE COMPLETED BY THE MANAGER

The information in this form was prepared by me. I would like to add the following comments (agreeing or disagreeing) regarding the performance feedback give on Page 3 (Optional)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Managers Name

Manager's Signature

Date

The form has also been reviewed by:

\_\_\_\_\_

Director

\_\_\_\_\_

Date

\_\_\_\_\_

Commissioner

\_\_\_\_\_

Date

NOTE: No person shall make any additional comments on this form after the employee has signed it.

**APPENDIX C**

**JOB EVALUATION  
TERMS OF REFERENCE**

**between**

**THE CITY OF WATERLOO**



**and**

**THE CANADIAN UNION OF PUBLIC EMPLOYEES,  
LOCAL 1542**



**January 7, 2019**

## ARTICLE 1 – PURPOSE

- 1.1 To carry out a Joint Gender-Neutral Job Evaluation Program in accordance with the general objectives and principles set out in this agreement pertaining to a Joint Gender-Neutral Job Evaluation Program between CUPE Local 1542.2 and the City of Waterloo.
- 1.2 To jointly implement a single gender-neutral job evaluation plan to achieve Equal Pay for Work of Equal Value for all jobs within CUPE Local 1542.2. The plan will include these four main factors:
- skill
  - effort
  - responsibility
  - working conditions
- 1.3 To remove the current inequities in the existing pay plans by ensuring:
- a) The Joint Gender-Neutral Job Evaluation Program shall be concluded in full by \_\_\_\_\_ (date);
- b) All wage increases from the Joint Gender-Neutral Job Evaluation Program will be effective January 1, 2020.
- 1.4 The money for this program will be paid by the employer over and above normal wage increases negotiated in collective bargaining and no employee will have their wages reduced and shall continue to receive all negotiated increases.

## ARTICLE 2 – DEFINITIONS

The following definitions are to apply to the terms used herein:

<b>Collective agreement</b>	The collective agreement currently in effect between the employer and CUPE Local 1542.2.
<b>Degree level</b>	The actual measurement level within each subfactor.
<b>Duty</b>	Is made up of a number of tasks.
<b>Factors</b>	The four major criteria used to measure jobs are skill, effort, responsibility and working conditions.
<b>Gender-neutral</b>	Any practice or program which does not discriminate between men and women.
<b>Increment</b>	One of a series of fixed rates on a salary range.
<b>Incumbent</b>	An employee assigned to a job.
<b>Job</b>	Is made up of a collection of duties and responsibilities.

<b>Job analysis</b>	The process of determining and recording the tasks and duties of a job and the required skill, effort, responsibility and working conditions involved in the performance of that job, through the use of questionnaires, interviews and workplace observation.
<b>Job analysis questionnaire</b>	The tool used to collect and record job data which forms part of the job-related documents.
<b>Job description</b>	The written description of a job which includes a summary and a listing of the major duties and responsibilities.
<b>Job evaluation</b>	A process which measures the value of jobs in relation to each other; this value is expressed in points.
<b>Job evaluation plan</b>	A measuring tool used to rate jobs. It contains subfactor definitions with corresponding degree levels and notes to raters.
<b>Joint job evaluation committee</b>	The committee is made up of equal representatives from union and management and is responsible for the implementation of the job evaluation program.
<b>New job</b>	A job which is added to the workforce that is sufficiently different from work currently being performed in the workplace that it cannot be assigned to an existing job.
<b>Pay grade</b>	A designated salary range within the salary schedule including increments, if any.
<b>Points</b>	The numerical expression assigned to each degree level within each subfactor.
<b>Position</b>	Is a collection of duties and responsibilities assigned to one person?
<b>Rating</b>	The process of relating the facts contained in the job documents to the job evaluation plan and selecting the factor degree levels judged to be appropriate.
<b>Rating sheet</b>	Records the facts and rationale for the degree levels assigned to each subfactor for each job.
<b>Salary schedule</b>	A listing of job titles, point bandings and pay grades.

<b>Sore-thumb</b>	The process of making an objective comparison of a rating decision made by the committee to previous rating decisions of similar and/or related positions. Comparisons may be performed by subfactors or total points.
<b>Subfactors</b>	Are components of the four major factors.
<b>Task</b>	A unit of work activity which forms part of a duty; one of the operations that constitute a logical and necessary step in the performance of a duty.
<b>Total points</b>	The sum of all points allocated to each job for all subfactors determined in accordance with the job evaluation plan.

### **ARTICLE 3 – THE STEERING COMMITTEE**

- 3.1 The Steering Committee will attempt to resolve any matters relating to the interpretation, application or administration of the CUPE Gender Neutral Job Evaluation Plan or any other issues as it relates to the Joint Pay Equity/Internal Equity process. The Committee shall be comprised of three (3) representatives from the employer and three (3) from the Local Union. The parties agree that quorum to conduct business of the committee will be two (2) representatives from the employer and two (2) members from the Union. Should the committee be unable to reach an agreement, the issue shall be resolved in accordance with Article 9.
- 3.2 The time spent in Steering Committee meetings, by the committee members who are employees of the Municipality shall be considered actively at work, with no loss of regular pay for normal hours worked, seniority or service.
- 3.3 Either party to the agreement may engage advisors to assist it's representatives on the Joint Steering Committee. Any such advisor shall be entitled to voice but shall not be considered a member of the committee.
- 3.4 The Steering Committee will accept the job ratings from the job evaluation committee once appeals have been completed.
- 3.5 The Steering Committee will apply the weighted points to the job evaluation ratings and create a new job ladder that will determine grade placement and salary range for each job rated.
- 3.6 The Steering Committee will forward the total point results to the Human Resource Department, which will be responsible for communication of any grade or salary changes to employees.

## **ARTICLE 4 – THE JOINT JOB EVALUATION COMMITTEE (J.J.E.C.)**

- 4.1 The J.J.E.C. shall have equal representation and participation from the parties, consisting of three (3) representatives from the employer and three (3) representatives from the local union.
- 4.2 The employer and the union shall each designate one of its representatives to act as co-chairperson. The co-chairpersons are responsible for:
  - a) The chairing of committee meetings;
  - b) The scheduling of regular committee meetings which includes notification of appropriate supervisors for committee members' attendance;
  - c) Establishing the priority of matters to be acted upon by the committee.
- 4.3 Committee members shall be excused from rating their own job, the position of a direct subordinate, or any position where the rating of that job may place them in a conflict-of-interest situation.
- 4.4 Each party may appoint alternate representatives to serve as replacements for absent members. Alternate members shall have the right to vote only when replacing a regular committee member who is absent or unable to attend due to conflict of interest. Alternate members are encouraged to attend all meetings.
- 4.5 The employer will provide administrative support services to the committee. The person performing these functions shall not be a member of the committee. These services shall be under the direction of the co-chairs and shall include:
  - a) The distribution of all committee correspondence to the committee co-chairpersons;
  - b) The preparation and distribution of meeting agendas forty-eight (48) hours prior to the meeting;
  - c) The preparation and distribution of minutes;
  - d) The preparation and distribution of committee documents.
- 4.6 The Union committee members and any alternates appointed by the Union shall be granted leave of absence with pay and without loss of seniority for periods of time spent working on the committee. These members shall continue to have all rights and privileges of the collective agreement including access to the grievance procedure, promotional opportunities and salary increments to which the employee would normally be entitled, including any increase that may occur as a result of an evaluation of their present position.
- 4.7 Union committee members shall be replaced in their regular jobs for such time as they are working on the J.J.E.C. Such replacements will have all the rights and privileges of the collective agreement.



- 4.8 Routine business decisions of the committee shall be made by a simple majority. Job rating decisions shall require a unanimous decision of the full committee and shall be final and binding on the parties, subject to the reconsideration procedure set out in Article 7.
- 4.9 The committee shall meet as necessary at a mutually agreed upon time and place. Each member shall receive notice along with the agenda for the meeting at least forty-eight (48) hours before the meeting. Either party may call a meeting by giving written notice and this meeting shall take place within seven (7) working days of the delivery of the notice to the other party's co-chairperson.
- 4.10 Either party to the agreement may engage advisors to assist its representatives on the J.J.E.C. Any such advisor shall be entitled to voice but not to vote and shall not be considered to be a member of the committee.

## **ARTICLE 5 – MANDATE OF THE J.J.E.C.**

- 5.1 The J.J.E.C. shall implement and maintain the CUPE Gender-Neutral Job Evaluation Program by:
- a) Evaluating all the jobs using the job evaluation plan;
  - b) Maintaining the integrity of the program;
  - c) Recommending to the parties changes to the job evaluation plan, its procedures or methods, as may be deemed necessary from time to time.
  - d) Recording the results and rationale on the rating sheet and complete the Advice of Rating Form. Copies of the Advice of Rating Form and job description will be provided to the J.J.E.C., co-chairs, incumbent(s), supervisor and the union.

## **ARTICLE 6 - JOB ANALYSIS PROCEDURE FOR RATING JOBS**

- 6.1 The following general procedure shall be used to rate jobs:

### Step 1

A Job Analysis Questionnaire shall be completed by the incumbent(s) and the supervisor. The completed questionnaire shall be submitted to the J.J.E.C. along with the copy of the current job description (if one exists).

### Step 2

The committee shall draft an up-to-date job description based on the information gathered. Where further information is required, interviews shall be held with the incumbent(s) and/or the supervisor. The committee shall submit the job description to the incumbent(s) and the supervisor for their mutual agreement. Amendments may be made to the proposed job description, as deemed necessary by the committee, from the response of the incumbent(s) and the supervisor. When agreed upon, the job

description shall be signed by the incumbent(s) and the supervisor to signify their mutual agreement.

### Step 3

The job shall now be rated, based on the agreed-upon job description, in accordance with the job evaluation plan. The committee shall also use information obtained from the completed questionnaire, interviews with the incumbent(s) and/or supervisor and, if required, visits to the workplace. The plan evaluates the skill, effort, responsibility, and working conditions involved in the job. Each of these factors is subdivided into subfactors which provide a standard against which each job is rated to determine its relative worth.

### Step 4

When the committee has completed the rating of all jobs, it will provide the supervisor and the incumbent(s) with a copy of the job description and Advice of Rating Form (Appendix A).

- 6.2 In the application of the job evaluation plan, the following general rules shall apply:
- a) It is the content of the job, and not the performance of the incumbent(s) that is being rated;
  - b) Jobs are evaluated without regard to existing wage rates;
  - c) Jobs are placed at the appropriate degree level in each subfactor by comparing the specific requirements of the job to the subfactor definition and the description of each degree level;
  - d) The job analysis and rating of each job shall be relative to and consistent with the job descriptions and ratings of all other jobs rated under the plan;
  - e) No interpolation of subfactor degrees (i.e. mid-points) is permitted;
  - f) The factors and subfactors must have an impact on all jobs being rated;
  - g) Rating decisions shall include a sore-thumbing process to ensure consistency in committee decisions.

## **ARTICLE 7 – MAINTAINING THE JOB EVALUATION PROGRAM**

- 7.1 It is important that each party maintain accurate job descriptions and job ratings on an ongoing basis. Failure to do so will serve to damage the integrity of the program. It is the intention of the parties to periodically review jobs upon request and to complete a review of all jobs every four (4) years. The initial review shall commence following the complete implementation of the Joint Job Evaluation Program (varies between 1 to 4 years depending on the size of the program).

## 7.2 Job Evaluation Procedure for Changed Jobs

Whenever the employer changes the duties and responsibilities of a job or the incumbent(s)/union feel that the duties and responsibilities of a job have been changed, or that the job description does not reflect the duties and responsibilities of the job, the following procedures shall be followed:

- a) The incumbent(s)/union or the supervisor/employer may request a job evaluation review by completing and submitting a Reconsideration Form (Appendix B);
- b) Upon receipt of a completed Reconsideration Form, the J.J.E.C. shall proceed to gather accurate, up-to-date information on the job in accordance with Articles 5 and 6. The gathering of information shall involve requesting the incumbent(s) and supervisor to complete an up-to-date Job Analysis Questionnaire. Where further information is required, interviews shall be held with incumbents and/or supervisors and/or visits to the workplace. Based on this information, the committee shall update the job description as necessary;
- c) Where the job description has been changed, the committee shall meet to rate each subfactor of the job, and to establish a new rating for the job and advise the incumbent(s) and/or supervisor of its decision (Appendix A). The rating of the job shall determine the pay grade for the job.

## 7.3 Job Evaluation Procedure for New Jobs

Whenever the employer wishes to establish a new job, the following procedures shall apply:

- a) The employer shall prepare a draft job description for the job;
- b) The J.J.E.C. shall meet and establish a temporary pay grade for the job, based on the draft job description;
- c) The job shall be posted and any person appointed to the job shall be paid the temporary pay grade;
- d) Six (6) months after appointment to the job, the incumbent(s) and the supervisor shall complete a Job Analysis Questionnaire. The questionnaire shall be submitted along with the draft job description to the J.J.E.C. The J.J.E.C. shall finalize the job description and rate the job according to the procedure set out in Article 5;
- e) If the pay grade increases as a result of the six-month review, such increase shall be paid to each incumbent effective the date of appointment to the job. In the event that the pay grade of the job decreases as the result of this six-month re-examination of the job, the incumbent shall receive full salary protection for the duration of tenure in the job.

## **ARTICLE 8 –RECONSIDERATION PROCEDURE**

- 8.1 Within sixty (60) days of receipt of the Advice of Rating Form (Appendix A) in accordance with Articles 5.1, 6.2 and 6.3, the following procedure shall apply:
- a) The incumbent(s)/union and/or the supervisor/employer may request reconsideration of the job description and/or the job rating by completing and submitting a Reconsideration Form (Appendix B), stating the reason(s) for disagreeing with the job description and/or the rating of the job.
  - b) The J.J.E.C. shall consider the reconsideration request and make a decision which shall be final and binding upon the parties and all employees affected.
  - c) The committee shall inform both the incumbent(s) and the supervisor of its decision using the Review Decision Form (Appendix C).

## **ARTICLE 9 – SETTLEMENT OF DISAGREEMENTS WITHIN THE J.J.E.C.**

- 9.1 In the event the J.J.E.C. is unable to reach agreement on any matter relating to the interpretation, application or administration of the Joint Job Evaluation Program, the co-chairpersons of the committee shall request, within ten (10) working days, that each party designate an advisor to meet with the committee and attempt to assist in reaching a decision.

If, after meeting with the two (2) advisors appointed pursuant to Article 8.1, the committee remains unable to agree upon the matter in dispute, the co-chairpersons shall advise, in writing, the union and the employer of this fact, within fifteen (15) working days.

- 9.2 Either party may, by written notice to the other party, refer the dispute to a single arbitrator who shall be selected by agreement of the parties. If the parties are unable to agree, either party may request the Minister of Labour to appoint an arbitrator.
- 9.3 The arbitrator shall decide the matter upon which the J.J.E.C. has been unable to agree and **their** decision shall be final and binding on the J.J.E.C., the employer, the union and all affected employees. The arbitrator shall be bound by these Terms of Reference and the Job Evaluation Plan and shall not have the power to modify or amend any of their provisions. The jurisdiction of the arbitrator shall be limited to the matter in dispute, as submitted by the parties.
- 9.4 The employer and the union shall be the parties to the arbitration hearing and shall have the right to present evidence and argument concerning the matter in dispute. The arbitrator shall have the powers of an arbitrator appointed pursuant to the collective agreement and, in addition, shall have the authority to require the parties to present additional information and to require other person(s) to present evidence, as deemed necessary by the arbitrator.
- 9.5 The arbitrator's fees and expenses shall be borne equally between the parties.

9.6 The time limits contained in this article may be extended by mutual agreement of the parties.

**ARTICLE 10 - APPLYING THE RATING TO THE SALARY RANGES**

10.1 Job ratings serve to:

- a) group jobs having relatively equivalent point values (this is commonly referred to as banding);
- b) provide the basis upon which wage rate relationships between jobs are established;
- c) measure changes in job content;
- d) assign jobs to their proper pay grade in the salary schedule.

10.2 The total point allocation shall be used to determine the salary range for the jobs based upon the following template:

<u>Pay Grade</u>	<u>Point Range</u>	<u>Job Title</u>	<u>Salary Range</u>
1	_____ - _____	_____	\$ _____ - _____
2	_____ - _____	_____	\$ _____ - _____
3	_____ - _____	_____	\$ _____ - _____
4...	_____ - _____	_____	\$ _____ - _____

10.3 If a job is rated at a pay grade with a salary range higher than the current wage rate for the job, the incumbent's rate of pay shall be adjusted to the higher pay grade on the new salary schedule, retroactive to the date the Reconsideration Form was submitted. The incumbent(s) shall retain the same place on any increment grid.

10.4 If a job is rated at a pay grade with a salary range lower than the current wage rate for the job, the current wage rate will be 'grand parented' and all incumbents in the job at the time such job rate is 'grand parented' shall continue to receive all negotiated increases for a period of five (5) years from the date of implementation. After the five (5) year period, the incumbent will receive 'Pink- Circling' protection and shall receive 50% of the negotiated increase on the 'grand parented' pay rate.

New incumbents in the position will be placed in the salary range with the lower job rate and progress through the steps.

For new and changed positions after the initial review and for the next cyclical review (in 4 years), 'Pink Circling' protection shall apply to any employee in a position where as a result of the evaluation, the position is rated at a pay grade with a salary range that has a job rate lower than the current wage rate for the job.

- 10.5 If a job is at the top of the existing salary range, then the incumbent(s) rate of pay shall be adjusted to the top of the newly assigned salary range provided the new range is higher than the existing range.
- 10.6 No incumbent will have their wages reduced following the re-evaluation of their job and the establishment of a new wage structure.
- 10.7 All economic adjustments negotiated from time to time shall be calculated upon the higher of the revised or previously existing job rate.

**ARTICLE 11– CONCLUSION AND IMPLEMENTATION**

- 11.1 The J.J.E.C. shall report its recommendations to the parties for ratification.
- 11.2 The Terms of Reference, including all appendices, the Gender-Neutral Job Evaluation Plan, job descriptions and any other documents, as agreed to by the J.J.E.C., shall be deemed to be included in the collective agreement, effective the date of signing of these Terms of Reference.

<b>FOR THE EMPLOYER</b>	<b>FOR THE UNION</b>
<b>Date:</b>	<b>Date:</b>

The following are the ratings that have been assigned to your job.

	<b>JOB EVALUATION ADVICE OF RATING FORM</b>	
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<b>Incumbent's Name:</b>	
<b>Job Title:</b>	<b>Job #:</b>
<b>Department:</b>	<b>Location:</b>

SUBFACTOR	DEFINITION	RATING
<b>KNOWLEDGE</b>	Measures the general knowledge and specialized or vocational training necessary to perform the job duties.	
Degree Definition (Rating)		
Rating Rationale		
<b>EXPERIENCE</b>	Measures the amount of experience (combination of previous and on the job) required to carry out the job duties.	
Degree Definition (Rating)		
Rationale		
<b>JUDGEMENT</b>	Measures the judgement, choice of action and initiative required to carry out the job duties.	
Degree Definition (Rating)		
Rationale		
<b>MENTAL EFFORT</b>	This subfactor measures the period of time wherein mental, visual and/or aural concentration is required on the job. Both the frequency and duration of the effort are to be considered.	
Degree Definition (Rating)		
Rationale		
<b>PHYSICAL ACTIVITY</b>	Measures the type and duration of physical activity required to carry out the job duties.	

Degree Definition (Rating)	
Rationale	
DEXTERITY	Measures the movement/coordination required while considering speed to carry out the job duties.
Degree Definition (Rating)	
Rationale	
ACCOUNTABILITY	Measures the effect of actions on others and covers the relationship between the nature of the work, the loss of time and resources and the impact of the work on the organization.
Degree Definition (Rating)	
Rationale	
SAFETY OF OTHERS	Measures the amount of care required to prevent injury or harm to others.
Degree Definition (Rating)	
Rationale	
SUPERVISION OF OTHERS	Measures the extent to which an employee is required to supervise the work of others.
Degree Definition (Rating)	
Rationale	
CONTACTS	Measures the nature and purpose of the contact necessary in communicating with others
Degree Definition (Rating)	
Rationale	
DISAGREEABLE WORKING CONDITIONS	Measures the type and frequency of disagreeable conditions or hazards, under which the job duties are carried out.



Degree Definition (Rating)	
Rationale	

<b>Employer co-chairperson:</b>	<b>Union co-chairperson:</b>
<b>Date:</b>	<b>Date:</b>

NOTE: If the incumbents/union and/or the supervisor/employer disagree with the job description and/or the rating established for the job, you may request a reconsideration of the job description and/or rating by completing a Reconsideration Form (Appendix B) and submitting it to the Joint Job Evaluation Committee within sixty (60) days of receipt of this document. Reason for disagreeing with the job description and/or job rating must be included in the Reconsideration Form.

Joint Job Evaluation Committee/Human Resources to send copies to:		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Incumbents	Supervisor	Union

**APPENDIX B**



**JOB EVALUATION  
RECONSIDERATION FORM**



<b>Incumbent's Name:</b>	
<b>Job Title:</b>	<b>Job #:</b>
<b>Department:</b>	<b>Location:</b>
<b>REASON FOR REQUEST:</b>	<b>INSTRUCTIONS:</b>
<input type="checkbox"/> Creation of new job	Attach draft job description
<input type="checkbox"/> Six-month review of new job	Attach completed job analysis questionnaire and draft job description
<input type="checkbox"/> Change in job duties and/or responsibilities	Attach completed job analysis questionnaire and draft job description
<input type="checkbox"/> Disagree with rating and/or job description	Explain rationale/reason for disagreement below
<input type="checkbox"/> Other	Please specify and explain below
<b>EXPLANATION OF REASON FOR RECONSIDERATION REQUEST:</b>	
<b>REQUEST INITIATED BY:</b> <input type="checkbox"/> Incumbent(s) <input type="checkbox"/> Supervisor <input type="checkbox"/> Employer <input type="checkbox"/> Union	
<b>Signature:</b>	<b>Date:</b>

NOTE: Please send original to joint job evaluation committee via human resources. Human resources will forward copies to :

Incumbent(s)                       Supervisor                       Union



**LETTER OF UNDERSTANDING - #2**

between

**THE CANADIAN UNION OF PUBLIC EMPLOYEES,**

LOCAL 1542

and

**THE CORPORATION OF THE CITY OF WATERLOO**

INTEGRATED PLANNING AND PUBLIC WORKS/COMMUNITY OPERATIONS ON-CALL

(WATER SERVICES, TRANSPORTATION SERVICES, ENVIRONMENT & PARKS SERVICES)

The parties agree that the standby pay for employees who are authorized employees scheduled for "IPPW/Community Services Operations standby" shall receive:

\$390.00 per week Friday to Friday January 1, 2023, to December 31, 2023

**\$410.00 per week Friday to Friday, January 1, 2024, to December 31, 2027**

The following additional compensation will be provided:

- \$75.00 for each statutory or declared holiday.
- \$40.00 for each additional 3:00 pm-11:00 pm evening shift covered when shift staff are not present for their regularly scheduled shift.

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

**LETTER OF UNDERSTANDING - #3**

between

**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**

and

**THE CORPORATION OF THE CITY OF WATERLOO**

**COMMUNITY SERVICES AND CORPORATE SERVICES ON-CALL OPERATOR**

(Recreation and Facility Services, Facilities and Fleet)

The parties agree that the standby pay for employees who are authorized employees scheduled for "Community Services /Corporate Services standby" shall receive:

\$390.00 per week January 1, 2023, to December 31, 2023

**\$410.00 per week Friday to Friday, January 1, 2024, to December 31, 2027**

The following additional compensation will be provided:

- \$75.00 for each statutory or declared holiday.
- \$40 for each additional 3 p.m. to 11 p.m. evening shift covered when on call staff are NOT on duty for 3:00 to 11:00 shift.

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

**LETTER OF UNDERSTANDING - #4**

between

**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**

And

**THE CORPORATION OF THE CITY OF WATERLOO**

Re: Winter Operations

The purpose of this letter is to set out the terms of the "one employee" plowing operations for the winter season. This program does not alter other aspects of planning and implementation of the annual Integrated Planning & Public Works winter control program.

1. This program will commence on a date mutually agreed upon by the parties and will continue for the 2024-~~2027~~ winter seasons.
2. Participation in the single plow operation is not mandatory for operators.
3. This program will operate across all shifts (24 hours/day).
4. Operators participating in this program will be able to utilize wings on any roads the operator deems appropriate.
5. Training for all operators signing up for this program will be provided. The employer and the union will collaborate and determine a list of qualified operators that will provide guidance to newly trained operators. Each newly trained operator shall be provided with a minimum of 40 hours of in seat training time.
6. Compensation for these duties will be in the form of a "single operator - winter operations" - rate code - for the duration of the winter season for Transportation staff, as well as a "single operator - winter operations - lead hand" - rate code. The rates are listed below:
  - Single operator - winter operations - Class E plus \$1.35 - 2023
  - Single operator - winter operations - lead hand - Class E plus \$1.35 - 2023.
7. Compensation for these duties for employees from all other divisions will be paid using the single operator - winter operations - rate code for hours worked performing one employee operations.

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

## LETTER OF UNDERSTANDING - #5

Between

**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**

and

**THE CORPORATION OF THE CITY OF WATERLOO**

Re: OVERTIME DISTRIBUTION FOR RECREATIONS AND FACILITIES

OVERTIME DISTRIBUTION FOR ARENA AND FACILITY OPERATORS

### **MONDAY TO FRIDAY DAY SHIFTS**

1. Call operators scheduled on days at specific location to request an adjustment to their start time to cover programming needs, if necessary.
2. Scheduled staff for a shift may be re-assigned to another facility (providing the staff is trained) to fill a vacant shift requiring coverage.
3. Call the lead hand of the specific location. Lead hand to adjust shift to adjust start of shift to cover programming needs if necessary.
4. Call the operator(s) that is scheduled off at the facility.
5. Call the operator(s) that is off at other facilities (trained to work at the specific location).
6. Call lead hand at other facilities.
7. Call the Seasonal staff that are scheduled off.
8. Call operators that are on vacation.
9. Contact on call manager to see if Building and Mechanical Maintenance staff (trained to work at the specific location) are available.

### **MONDAY TO FRIDAY AFTERNOON SHIFTS**

1. On call Operator to ask facility if they can spare a seasonal who is on shift and trained to work at the specific location, to cover the vacant shift (Wed, Thurs, Fri).
2. Call the operator(s) that is scheduled off at the facility.
3. Call operator(s) that is off at other facilities trained to work at the specific location
4. Call seasonal staff if off and trained at facility.
5. Call the operator that is currently working at the specific facility to work a double.
6. Call the lead hand of the specific facility. (Lead at AMCC is also the lead hand at Moses Springer and to be called for both locations.

7. Call the operator(s) that is currently working at other facilities to work a double shift.
8. Call lead hand from other facilities for doubles
9. Call other facilities to see if they can spare an operator.
10. Call operator(s) that are on vacation
11. Contact on call manager to see if building and mechanical staff (trained to work at the specific location) are available.

### **SATURDAY/SUNDAY**

1. On Call operator to ask facility if they can spare a seasonal who is on shift and trained to work at the specific location, to cover the vacant shift.
2. Call the operator(s) that is scheduled off at the facility.
3. Call the Lead Hand of the specific facility. (Lead Hand at AMCC is also the Lead Hand at Moses Springer and is to be called for both locations).
4. Call the operator(s) that is off at other facilities (trained to work at the specific location)
5. Call the Lead Hand(s) of other facilities (trained to work at the specific location.
6. Call the seasonal staff scheduled off and trained to work at the specific location.
7. Call the operator(s) that is currently working at the specific facility to work a double shift.
8. Call the operator that is currently working at other facilities to work a double shift (trained to work at the specific location)
9. Call other facilities to see if they can spare an operator.
10. Call operator(s) that are on vacation.
11. Contact on call manager to see if Building and Mechanical Maintenance staff (trained to work at the specific location) are available.

### **PLANNED OVERTIME PROCEDURE for shifts that require staff.**

1. Call staff who are off at facility based on internal rotating list
2. Call facility lead hand.
3. Call staff who are off at other facilities and trained at specific location based on outside rotating list
4. Call other facility lead hand for shift.



5. Call seasonal(s) if not already scheduled
6. Offer doubles to staff at facility based on inside rotating list.
7. Offer double to lead hand at facility.
8. Offer doubles to staff at outside facilities based on outside rotating list.

It is understood that overtime opportunities shall be offered to operators who are scheduled off on an equitable rotational basis per call.

FOR THE UNION	FOR THE EMPLOYER

**LETTER OF UNDERSTANDING - #6**

Between

**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**

and

**THE CORPORATION OF THE CITY OF WATERLOO**

Re: Application Article 27.4 – Posted Operator and Overtime

**Within sixty (60) days following ratification of the collective agreement, three (3) union and three (3) employer representatives will meet to discuss the application of Article 27.4 as it relates to overlap of duties and overtime. The parties will develop parameters of what defines posted operator work and will implement these parameters as it applies to Article 27.4**

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

**LETTER OF UNDERSTANDING - #7**

Between

**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**

and

**THE CORPORATION OF THE CITY OF WATERLOO**

Re: 24/7 Winter Control Coverage during Public Holidays

The purpose of this letter is to clearly define the process for ensuring 24/7 operator coverage for public (and observed) Holidays during the Winter Control period, in recognition of the Minimum Maintenance Standards that govern the service requirements within Transportation Services (TS) and Parks, Forestry and Cemetery Services (PFCS).

The parties agree on a without present and prejudice basis to the following, effective December 2024:

1. Employees scheduled to work on either the actual holiday or observed day, in accordance with 21.2, will be given the day off with holiday pay, in accordance with Article 21.1. Employees will have the opportunity to sign up to work the actual/observed day (maximum 4 employees) and/or the opportunity to sign up to be available for call-in if required (maximum 6 employees). For clarity, this will be two sign up lists.
2. In the event less than the required number of employees sign up for either list, employees originally scheduled to work either day will be assigned to the lists based on least seniority.
3. On-call responsibilities will be expanded to seven (7) consecutive days, starting on any day of the week, where statutory or observed holidays fall, to be compensated in accordance with LOU #2 and LOU #3. The employee on-call will act as first response for all call received during their on-call period. If additional staff are required, they will be called-in, in accordance with the existing on-call process.
4. The agreement may be renewed by mutual agreement and will expire with the current Collective Agreement.

FOR THE UNION	FOR THE EMPLOYER

**LETTER OF UNDERSTANDING - #8**

Between

**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**

and

**THE CORPORATION OF THE CITY OF WATERLOO**

The employer commits to provide two (2) IPPW, and two (2) Community Services employees opportunities for training on an annual basis. Selection for the opportunities will be on the basis of seniority.

Internal (“in-house”) training and education opportunities (outside of own job):

- In-house training opportunities available to employees outside of those within their own position will be offered through a “Notice of Training Opportunity” that will be posted/mailed to CUPE employees.
- Interested CUPE employees will complete an Expression of Interest Form (“EOIF”) and submit to their manager/director for approval. The manager/director will consider coverage, in addition to the employee’s rationale for requesting the training. Such approval will not be unreasonably withheld. The maximum cost per course will be two thousand (\$2000) dollars.
- When more EOIF’s are received than there are opportunities, the opportunities will be awarded based on a rotating seniority list of the full CUPE membership.
- Fleet to be included in Community Services Department.

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

## LETTER OF AGREEMENT # 9

BETWEEN

THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542

AND

THE CORPORATION OF THE CITY OF WATERLOO

### RE: Apprenticeship Programs

The parties agree to the following with regard to the operation of Apprenticeship programs at the City of Waterloo, concerning employees in the CUPE Local 1542 bargaining unit.

1. The Corporation may institute a program of Apprenticeship in all trades for which an Apprentice Training Program has been established by the Province of Ontario and that the provisions of any other regulatory bodies shall apply.
2. The Corporation will not institute a program of Apprenticeship in Divisions or Sections where there are regulatory requirements for licensure or certification is required to meet health and safety requirements of the position.
3. Article 12 of the Collective Agreement shall apply for the creation, posting and filling of Apprenticeship vacancies and or programs.
4. Pre-qualifications may include successful completion of the General Aptitude Test Battery (G.A.T.B.) test or equivalent.
5. The Lead Hand, Supervisor and/or Manager will be responsible for assigning duties to meet the Apprenticeship requirements of the specific program and may be required to work with the Apprentice to ensure they are receiving the necessary on-the-job practical training. Article 26.5 of the Collective Agreement will apply, where another CUPE member is required to provide training to the apprentice.
6. Once an Apprentice has successfully completed their Apprenticeship with the Corporation and becomes qualified in their trade, they will be offered a regular full-time position within a City job classification that corresponds to their qualifications and will receive the applicable wage rate for the job class.
7. The hours of work and shift for regular full-time positions that arise out of a completed Apprenticeship will be determined based on Divisional needs at the discretion of the Corporation, in accordance with the Collective Agreement.
8. An Apprentice will accrue seniority- in the event that they successfully complete their Apprenticeship program and transfer to a regular full-time position, their seniority from the inception of their Apprenticeship (or membership within CUPE if employed by the City prior to the Apprenticeship) shall be credited to them.
9. An Apprentice will not be eligible to apply for another posted position while engaged in an Apprenticeship program.

10. An Apprentice will be eligible for the same benefits as a Seasonal Labourer (as defined in Article 31 of the Collective Agreement) after completion of their probationary period, unless employed in a regular full-time capacity prior to the Apprenticeship, at which point their existing benefits will remain intact.
11. The Apprentice will be solely responsible for all tuition fees, lodging (as required), travel, textbooks and any associated costs of the Apprenticeship program.
12. If an Apprentice does not complete their respective program and become licensed and qualified for their trade within the specified timeline of their offer letter, the employment relationship shall be dissolved in accordance with the Employment Standards Act, 2000.
13. Pay rates while engaged in an Apprenticeship program will be as follows:
  - a. Starting Rate (60% of regular wage class);-
  - b. After successful completion of three (3) **months** of employment (65% of regular wage class)
  - c. After successful completion of six (6) months of employment (75% of regular wage class)
  - d. After successful completion of the 1st school term (80% of regular wage class)
  - e. After successful completion of the 2<sup>nd</sup> school term (85% of regular wage class)
  - f. After successful completion of the 3rd school term and until completion of the Apprenticeship program (90% of regular wage class)
14. The wage rate for existing Regular, Full-time CUPE members who transfer to an apprenticeship program will be reviewed on a case-by-case basis, however, will not exceed 90% of the regular wage class under any circumstances.
15. The Corporation will pay 50% of the Apprentice's wages (per #13) while attending trade school. Apprentice employees shall have the option to make up the balance of their wages by working up to 40 hours within each pay period, in accordance with the Collective Agreement, however such hours will not be subject to any shift premium or overtime rates.
16. This letter expires with the current Collective Agreement, however, may be renewed by mutual agreement. This letter will be honoured however, for any employee engaged in an Apprenticeship program at the time of expiry until such Apprenticeship is completed.

FOR THE UNION	FOR THE EMPLOYER

**LETTER OF AGREEMENT - #10**  
BETWEEN  
THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542  
AND  
THE CORPORATION OF THE CITY OF WATERLOO

Re: City Utility Maintenance Operators

The City has identified a need for coverage on the afternoon shift within City Utilities, to support operational needs after the regular day shift ends, in addition to ensuring a more efficient and effective preventative maintenance program.

**In recognition of the above and as a result of further review with CUPE, the Parties have agreed to the following:**

1. City Utilities currently has 4 vacancies that will be reclassified to City Utility Maintenance Operators (2 Water Operator in Training- Water Operations, 1 Water Operator in Training -Wastewater, and 1 Skilled Labourer DZ - Stormwater & Construction).
2. The daily hours of work shall be ten (10) continuous hours of work, four (4) consecutive days per week for a total of forty (40) hours per week.
3. All hours worked outside of the hours set out in #2 above shall be paid at the applicable overtime rate as set out in Article 27.1 of the collective agreement.
4. Standard hours of work for the City Utility Maintenance Operators shall be 1:00pm to 11:00pm, Monday to Thursday, with two paid ten (10) minute rest periods and a paid thirty (30) minute meal period. The rest and meal periods are subject to the conditions specified in Article 25.3 of the Collective Agreement.
5. Employees working this schedule will be eligible for meal allowances in accordance with Article 27.6 of the Collective Agreement, after working three (3) or more hours continuous with the ten (10) hour shift.
6. Any overtime hours worked on Friday shall be paid at time and a half.
7. Any overtime hours work on Saturday from 12am to 3pm will be paid at time and a half; hours worked after 3pm will be paid at double time.
8. Any overtime hours worked on Sunday will be paid at double time.
9. Statutory and declared holidays will be paid in accordance with Article 21 of the collective agreement.
10. City Utility Maintenance Operators will be considered shift employees for the purposes of Statutory holiday pay; Statutory holidays will be paid at eight (8) hours; the additional two (2) hours may be worked by the employee consecutive with another shift in the pay

period at regular time (not subject to a Meal Allowance under Article 27.6), or the employee may choose to cover the time with their vacation or overtime bank.

11. Sick and vacation days shall be accumulated and taken as one and one quarter (1 ¼ days) for record purposes.
12. The City Utility Maintenance Operator vacancies will be posted and filled in accordance with the collective agreement.
13. The wage rate for the City Utility Maintenance Operator classification(s) will be determined in accordance with the CUPE Job Evaluation Terms of Reference, by the Joint Job Evaluation Committee.
14. Management reserves the right to review and change this agreement, as operationally required, with a minimum 30 days notice to the Union and the affected employees.
15. The agreement is made on a without precedent and prejudice basis.

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>



**LETTER OF AGREEMENT - #11**  
**BETWEEN**  
**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**  
**AND**  
**THE CORPORATION OF THE CITY OF WATERLOO**

Re: Additional FTE's (Transportation Services)

To continuously improve operational efficiencies and meet the required service levels as per Minimum Maintenance Standards (MMS) - as set out by the Province of Ontario related to Winter Control Operations within Transportation Services, the City of Waterloo is proposing to add 3 FTE's to the Transportation Services team.

In consideration of the additional FTE's, **the parties have agreed to the following:**

1. The new FTEs will replace 3 spring/summer seasonal positions, and 2 winter seasonal positions
2. The new FTEs will be posted and filled in accordance with Article 12 of the Collective Agreement
3. The City reserves the right to require 3 Transportation Services staff to begin or end winter control shifts with a minimum 3 days' notice, outside of the winter control shift start and end dates as described in Article 27.11, for operational reasons related to weather
  - a. The 3 staff can be scheduled for any 8 hour shift (i.e. 5am-1pm to conduct anti-icing), as may be required
  - b. The 3 winter shifts that include this requirement will be identified as part of the winter shift selection process
  - c. Any staff member selecting this shift, must be available to work any shift, as required
  - d. In the event no regular full-time staff members elect to participate, or there is not enough interest, the most junior regular-full time staff members will be assigned
4. **Article 27.11 of the Collective Agreement will be amended as follows:**

**"Continuous Rotating Winter Control Shift:**

<b>Monday to Friday</b>	<b>7am – 3pm</b>	<b>12.16 full-time</b>
	<b>3pm – 11pm</b>	<b>4.8 full-time</b>
<b>Sunday to Thursday</b>	<b>11pm – 7am</b>	<b>4.8 full-time</b>
<b>Wednesday to Sunday</b>	<b>7am – 3pm</b>	<b>1.2 full-time</b>
	<b>3pm – 11pm</b>	<b>1.2 full-time</b>
<b>Tuesday to Saturday</b>	<b>11pm – 7am</b>	<b>1.2 full-time will</b>

\*\*\* Shifts will be assigned by October 1<sup>st</sup> of each year in the manner listed above.

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

**LETTER OF AGREEMENT - #12**  
**BETWEEN**  
**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**  
**AND**  
**THE CORPORATION OF THE CITY OF WATERLOO**

Re: Building Maintenance Technician - Millwright

In accordance with **Appendix C**, included within the current Collective Agreement, CUPE and the Corporation implemented a Job Evaluation process effective May 1, 2021, for CUPE job classifications. As a new classification, the position of Building Maintenance Technician - Millwright was reviewed for benchmarking and temporarily placed in Class J, with a current job rate of \$38.04 (Jan 1, 2023, rate).

The city recently conducted market research to determine comparable Millwright wages within the surrounding municipalities. In result of this research, the city proposed an out-of-schedule wage rate to ensure competitiveness within the local market.

In recognition of the above, the Parties have agreed to the following:

1. The Millwright will remain in Class J per the CUPE Job Evaluation process however an out of schedule wage rate will be applied as follows:

<b>Classification</b>	<b>Class</b>	<b>2023 Rate</b>	<b>2024 Rate</b>	<b>2025 Rate</b>	<b>2026 Rate</b>	<b>2027 Rate</b>
Building Maintenance Technician Millwright	J	\$38.04	<b>\$39.18</b>	<b>\$40.36</b>	<b>\$41.57</b>	<b>\$42.61</b>

2. In accordance with Appendix 'A' Wage Schedule, a rate of 5% less than the corresponding full-time rate will apply for any incumbent while serving a probationary period.
3. The class for this position will continue to be subject to review through the CUPE Job Evaluation Procedure.
4. As the wage rate for this position is out of schedule, any adjustments to the wage rate for the duration of this letter will be subject to review and agreement between the City of Waterloo and CUPE.
5. The agreement is made on a without precedent and prejudice basis.

Signed at Waterloo this \_\_\_\_ day of \_\_\_\_\_, 2024.

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

**LETTER OF AGREEMENT - #13**  
**BETWEEN**  
**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**  
**AND**  
**THE CORPORATION OF THE CITY OF WATERLOO**

Re: Building Maintenance Technician – Licensed Plumber

In accordance with **Appendix C** included within the current Collective Agreement CUPE and the Corporation implemented a Job Evaluation process effective May 1, 2021, for CUPE job classifications. In result of the Job Evaluation process, Building Maintenance Technician - Licensed Plumber ("Plumber") was placed in Class J, with a current job rate of \$38.04 (Jan 1, 2023, rate).

The city recently conducted market research to determine comparable Plumber wages within the surrounding municipalities. In result of this research, the city proposed an out-of-schedule wage rate to ensure competitiveness within the local market.

In recognition of the above, the Parties have agreed to the following:

1. The Plumber classification will remain in Class J per the CUPE Job Evaluation process, however an out of schedule wage rate will be applied as follows:

Classification	Class	2023 Rate	2024 Rate	2025 Rate	2026 Rate	2027 Rate
Building Maintenance Technician – Licensed Plumber	J	<b>\$38.04</b>	<b>\$39.18</b>	<b>\$40.36</b>	<b>\$41.57</b>	<b>\$42.61</b>

2. In accordance with Appendix 'A' Wage Schedule, a rate of 5% less than the corresponding full-time rate will apply for any incumbent while serving a probationary period.
3. The class for this position will continue to be reviewed through the Joint Job Evaluation Committee (J.J.E.C.)
4. As the wage rate for this position is out of schedule, any adjustments to the wage rate for the duration of this letter will be subject to review and agreement between the City of Waterloo and CUPE.
5. The agreement is made on a without precedent and prejudice basis.

Signed at Waterloo, Ontario this \_\_\_\_ day of \_\_\_\_\_, 2024.

FOR THE UNION	FOR THE EMPLOYER

**LETTER OF AGREEMENT - #14**  
**BETWEEN**  
**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**  
**AND**  
**THE CORPORATION OF THE CITY OF WATERLOO**

Re: HVAC/R 313A – Gas Tech 1 and Gas Tech 2

In accordance with **Appendix C** included within the current Collective Agreement CUPE and the Corporation implemented a Job Evaluation process effective May 1, 2021, for CUPE job classifications. In result of the Job Evaluation process, HVAC R/313A Gas Tech 1 was re-classified to Class J, with a job rate of \$38.04 (Jan 1, 2023, rate), and HVAC R/313A Gas Tech 2 was re-classified to Class I, with a job rate of \$36.78(Jan1, 2023).

Over the past several months, the City of Waterloo has experienced a significant challenge recruiting and retaining qualified staff for the HVAC/R 313A Gas Tech classifications.

The City conducted market research to determine comparable HVAC/R 313A Gas Tech 1 and Gas Tech 2 wages within the surrounding municipalities. In result of this research, the City proposed an out-of-schedule wage rate for the HVAC/R 313A Gas Tech 1 and Gas Tech 2 classifications, to ensure competitiveness within the local market.

In recognition of the above, the Parties have agreed to the following:

1. The HVAC/R 313A & Gas Tech 1 classification will remain in Class J and HVAC/R 313A & Gas Tech 2 classification will remain in Class I per the CUPE Job Evaluation process, however an out of schedule wage rate will be applied as follows:

<b>Classification</b>	<b>Class</b>	<b>2023 Rate</b>	<b>2024 Rate</b>	<b>2025 Rate</b>	<b>2026 Rate</b>	<b>2027 Rate</b>
HVAC/R 313 A & Gas Tech 1	J	38.04	<b>39.18</b>	<b>40.36</b>	<b>41.57</b>	<b>42.61</b>
HVAC/R 313 A & Gas Tech 2	I	36.78	<b>37.88</b>	<b>39.02</b>	<b>40.19</b>	<b>41.19</b>

2. In accordance with Appendix 'A' Wage Schedule, a rate of 5% less than the corresponding full-time rate will apply for any incumbent while serving a probationary period.
3. The class for this position will continue to be reviewed through the Joint Job Evaluation Committee (J.J.E.C.)
4. As the wage rate for this position is out of schedule, any adjustments to the wage rate for the duration of this letter will be subject to review and agreement between the City of Waterloo and CUPE.
5. The agreement is made on a without precedent and prejudice basis.

**Signed at Waterloo, Ontario this \_\_\_ day of \_\_\_\_\_ 2024.**

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

**LETTER OF AGREEMENT - #15**  
**BETWEEN**  
**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**  
**AND**  
**THE CORPORATION OF THE CITY OF WATERLOO**

Re: City Utilities Water & Wastewater Section Operators

WHEREAS the Corporation has legislative requirements under the Ministry of Environment, Conservation and Parks (MECP) for enhanced 24/7 service levels provided to the community, including the requirement of a level 1 operator on every shift for both the Water and Wastewater Sections; and,

WHEREAS the Corporation prioritizes work-life balance for employees including the ability to take vacation; and,

WHEREAS the Corporation requires additional MECP level 1 and level 2 licensed/certified operators for both Water and Wastewater sections to maintain an optimal level of service while promoting the aforementioned work-life balance; and,

WHEREAS the Corporation has reconsidered each position through the CUPE Job Evaluation process, and conducted a market wage rate survey for MECP licensed/certified operators; and,

WHEREAS the on-duty provisions in the current Collective Agreement for Water and Wastewater Services limit coverage to Friday at 3:00pm to Sunday at 3:00pm, and Sunday to Thursday from 3:00pm to 11:00pm, only in the absence of an employee on this shift;

THEREFORE, the Parties agree on a without prejudice or precedent basis to the following;

1. For the Water Section, the primary certification will be the MECP class Water Distribution and the secondary license will be the MECP class Wastewater Collections.
2. For the Wastewater Section, the primary certification will be the MECP class Wastewater Collections and the secondary license will be the MECP class Water Distribution.
3. On-duty for Overall Responsible Operator (ORO) and Operator in Charge (OIC) responsibilities will be expanded to 24/7, 365 coverage (not including 7am - 3pm on regular business days, where staff are scheduled and present). on-duty will be scheduled for a period of 7 days and be compensated at a rate of \$50 a day - \$65 for a Statutory Holiday (**Effective Jan 2025 \$53 a day and \$68 for stat holiday**) - given that it is a 7-day rotation, the actual holiday will be considered the Statutory Holiday, as opposed to observed days for Monday to Friday staff). The operator on-duty will act as first response for all calls received during their on-duty period (including the 3pm - 11pm shift, as required, regardless of whether staff are present). If additional staff are required, they will be called-in, in accordance with the existing on-call process.
4. Any water or wastewater operator with a minimum MECP Level 1 certification will rotate through the responsibility of OIC in an on-duty capacity in accordance with their applicable licenses. The posting of the OIC on-duty schedule will be in accordance with the Collective Agreement. Upon obtaining the minimum license requirement, an operator will be added to the on-duty rotation upon the next posting of the on-duty schedule. They will become immediately eligible however, to fill in for others who cannot fulfill their scheduled on-duty responsibility (e.g. sick, WSIB, personal emergency, etc.). On-duty operators are responsible for finding their own replacements when

requesting time off during their on-duty rotation, not subject to any equalization or rotation requirements.

5. In the event that OIC on-duty is being offered by management (e.g. scheduled operator is sick), it will be offered on a rotational basis. Management reserves the right to assign the most junior operator to on-duty, in the event the vacancy is not filled otherwise.
6. Any water or wastewater operator with MECP Level 2 certification may be asked to act as ORO in an on-duty capacity in accordance with their applicable certifications, and demonstrated judgement of certification requirements and system knowledge, at the discretion of management. Any operator asked to act as ORO will be paid as a Lead Hand MECP - Water Distribution, while so occupied.
7. The lead hand positions, rated as class "J" following review by the Joint Job Evaluation Committee (JJEC), will be provided with an out of schedule wage rate as follows, in recognition of the experience limitations within the current job evaluation tool, while ensuring competitiveness in the market:

Classification	Class	2024 Rate	2025 Rate	2026 Rate	2027 Rate
Lead Hand MECP – Water Distribution	J	\$39.18	\$40.36	\$41.57	\$42.82
Lead Hand MECP – Wastewater	J	\$39.18	\$40.36	\$41.57	\$42.82

8. The Water Operator Level 4 -Water Operations & Water Operator Level 4 -Wastewater, rated as class "I" , following review by the Joint Job Evaluation Committee (JJEC), will be provided with a premium of "\$3.00" per hour, in recognition of the experience limitations within the current job evaluation tool, while ensuring competitiveness in the market.
9. The Water Operator Level 3 - Water Operations & Water Operator Level 3 - Wastewater, rated as class "I", following review by the JJEC, will be provided with a premium of "\$1.25" per hour, in recognition of the experience limitations within the current job evaluation tool, while ensuring competitiveness in the market.
10. Staff will automatically progress from Skilled Labourer with DZ through to Water Operator Level 4, upon successfully obtaining the required licenses/certifications for each classification. Following review by the JJEC, and the premiums agreed to above, the hourly rates are as follows (hourly rate per Appendix A+ premium, where applicable):

Classification	Class	2024 Rate	2025 Rate	2026 Rate	2027 Rate
Skilled Labourer with DZ	C	\$28.07	\$28.91	\$29.78	\$30.60
Water Operator in training	D	\$30.09	\$30.99	\$31.92	\$32.80
Water Operator Level 1	G	\$33.11	\$34.10	\$35.12	\$36.09
Water Operator Level 2	H	\$33.84	\$34.86	\$35.91	\$36.90
Water Operator Level 3	I	\$35.86	\$36.90	\$37.97	\$38.98
Water Operator Level 4	I	\$37.61	\$38.65	\$39.72	\$40.73

11. In recognition of the support provided by the Lead Hand MECP -Water Maintenance (afternoon shift) to other City operations, this position will be reviewed separately of this agreement, in consultation with CUPE and the other divisions. If adjusted, the changes to this position will be submitted to the JJEC for review.
12. The benchmark wage class applied to City Utility Maintenance Operators will be adjusted to align, where applicable, with the changes made herein.
13. Licensed vacancies within the Water and Wastewater sections will be posted with a preference for licenses/certifications that would enable the incumbent to act as OIC in the event that there are at least two (2) OIT's already employed within the Water section (reduced to one (1) OIT for the Wastewater section, given the reduced number of licensed positions). In the absence of such qualified candidates, candidates with their OIT and at least 6 months experience working in water/wastewater may be considered. Where operationally feasible, secondment opportunities will be made available to internal employees who have successfully completed the MECP OIT exam to provide an opportunity to earn hours of work in the applicable area.
14. The wage rates contained herein will be effective upon rollout of the new on-duty schedule. The initial schedule will be provided to staff with a minimum 3 weeks' notice. Any adjustments to the wage rates for the duration of this letter will be subject to review and agreement between the City of Waterloo and CUPE.

The parties will meet to discuss any issues with this letter during the remaining term of the Collective Agreement, with any changes subject to the agreement of both parties. This agreement will expire with the current Collective Agreement, on December 31, **2027**.

**Signed at Waterloo, ON, this \_\_\_\_\_ of \_\_\_\_\_, 2024.**

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>

**LETTER OF AGREEMENT - #16**  
**BETWEEN**  
**THE CANADIAN UNION OF PUBLIC EMPLOYEES, LOCAL 1542**  
**AND**  
**THE CORPORATION OF THE CITY OF WATERLOO**

Re: Posting #21-43 – Swing Shovel Operator

Background Information:

1. Job Posting #21-43-Swing Shovel Operator was not specifically advertised as having operator responsibilities for other possible dig equipment (i.e. backhoe), despite this being the intention of City Utility Management
2. As a result, confusion has resulted regarding overtime call priority, in accordance with the "posted job" language in Article 27.4 of the Collective Agreement as it relates to utility digs performed with equipment other than a swing shovel (excavator).

In recognition of the above, the Parties have agreed, on a without prejudice and precedent basis, to the following:

- a) The classification "Swing Shovel Operator" will be changed to "Heavy Equipment/Excavation Operator" to ensure greater clarity, effectively immediately.
- b) The updated job posting (attached) will be relied upon as an accurate description of the position.
- c) Should a vacancy arise in the Heavy Equipment/Excavation Operator classification in the future, the updated job posting will be utilized as a guide to developing the new posting, however subject to change as reasonable. CUPE will have an opportunity to review the posting and provide feedback before it is posted.
- d) The Heavy Equipment/Excavation Operator is considered a posted position as it relates to any heavy equipment determined appropriate for a relevant City Utilities excavation (i.e. swing shovel, backhoe, etc.) during regular hours or operation. The incumbent will be called first for emergency overtime opportunities where the piece of equipment needed for the excavation is not known in advance. Scheduled overtime, or overtime opportunities where it is known in advance that pieces of equipment other than the 'swing shovel' will be utilized for excavation shall be offered to qualified operators on a rotational basis, in accordance with Article 27.4 of the Collective Agreement.

**Signed at Waterloo, ON, this \_\_\_ day of \_\_\_\_\_, 2024.**

<b>FOR THE UNION</b>	<b>FOR THE EMPLOYER</b>